

Q29

Does or did JCAHO accreditation and/or compliance with JCAHO standards play a role in helping you develop or implement your compliance program? If Yes in what way is JCAHO accreditation helpful?

JCAHO accreditation is a basic foundation for being compliant to the health care system.

It makes the Compliance Program more meaningful

identify areas that might be deficient

Providing quality standards and resources

Following JCAHO guidelines

It provides important guidelines

we have a delivery system and a health plan - can be tracked under both

JCAHO readiness has been typically handled by another department

Set of standards to measure compliance

use of JCAHO policies/requirements dovetails to some of the compliance requirements

Forces compliance

application of Quality standards and accreditation

it is another eye on the organization

Accountability partner

Quality of care focus; communication; timely documentation & authentication; privacy

quality initiatives

another standard

enforcing Medicare Conditions of Participation

develops the foundation and baseline measurement

Helps with understanding

Provides guidance in the form of standards

Demonstrates the Compliance Plan is needed and beneficial

Focuses compliance attention on standards listed in CMS Conditions of Participation

Parallels quality of care issues and resolution.

HIPAA Compliance only

Emphasis on the role quality plays in compliance -- Phila conference attended

review of standards

tie quality to compliance regs

Established a critical link between the two.

other compliance elements can be incorporated into JACHO requirements

Forces a regular review of compliance

Standards mesh with the elements

Gives basic framework to establish policy to follow

JCAHO includes some compliance elements, so it reinforces our efforts.

ID requirements for auditing

Helps to reinforce regulatory compliance and up to date procedures

Draws attention to the subject

I am a member of our JCAHO Steering Committee and perform inspections and tracers throughout the organization.

currently working toward Joint Commission accreditation

Helps create some standards to measure against and enforce

As a guide

We were JCAHO, now are not. We considered JCAHO standards in development of the program.

focuses processes on safety, privacy and quality

overall review and findings

It helps to make a balance between different resources.

During an audit, all regulatory standards are considered, including JCAHO.

JCAHO standards serve as a reference source for some compliance issues

We have a department that deals specifically with JCAHO. Therefore, we consult and help on specific issues as requested.

Perhaps with documentation standards

It helps us develop policies

Compliance is all encompassing and includes quality measures as JCAHO.

Standards

benchmarking

regulatory compliance

Privacy standards, medical staff standards, HR standards

The compliance program is interface with quality, patient care, risk management, training, etc..

Compliance of standards

All staff are accustomed to having activities tracked and trended to support performance improvement and patient safety.

JCAHO already mandates some of the elements of a compliance program

COP is fundamental

Because hospitals are "deemed status" (Medicare COP covered by JCAHO accreditation)

Coincidental requirements with Medicare; infrastructure for training

standardization

Use these standards when considering compliance related policies and procedures

Helping to determine policies needed, which then leads to areas to monitor

Senior Management accountability; Physician Buy-in with Patient Safety

Everything that helps to assure quality care for our patients

Medicare Conditions of Participation

Use standards as a benchmark for compliance in absence of regulations or other standards based indicators.

It helps to promote compliance to all standards not just JCAHO.

Employee awareness - I work with the Quality Department - which includes the safety/JCAHO person - we are breaking down silos and collaborating

Focused attention on issues related to compliance.

Guidance

JCAHO and CARF requirements was a strong factor to implementing a compliance program

Compliance Officer had experience overseeing this before become CCO

JCAHO is important to us - and provides external regulations - compliance with all external regulations is an integral part of the Corporate Compliance Program.

We audit against the JC PPR Standards

Compliance with CMS conditions for participation; promoting culture of compliance

Documentation requirements for support of billing.

many of the Joint Commission standards cross over to CMS rules so it helps to know both

compliance with CMS COP's that match TJC standards

Helped us develop the structures and processes for compliance to fall within.

Considered in auditing and compliance with Medicare COPs

Incorporate compliance into elements required by Joint Commission

Joint Commission is something everyone is aware of and understands as opposed to "Corporate Compliance" which is often viewed as a "Board Thing"

Helps as a double-check into something we may have overlooked

helps get staff involved

helps target internal monitoring areas

JC standards are considered in audits

since inception of the compliance program, some of the JCAHO requirements have been added into our chart review

Establishing guidelines

facilitates quality operations

highlights key areas that should be monitored and regulated

Processes in place for organization to comply with JCAHO

Unique quality standards that apply to compliance activities

Quality of Care - A new major billing function

Working to meet the same means

Note: Other Accrediting Org -- CARF

Awareness of standards and collaboration with survey preparedness

supplement compliance program by review of quality

regulation standards

guidelines for best practices

Clear expectations of a compliance program.

Use of standards

Sets standards, raises awareness, gets Sr. Mgmt. attention

we do many audits to satisfy JC that also satisfy compliance requirements

Adhering to JACHO standards sets baseline or minimum goals

Provides standards that must be met

We have to be complaint with TJC standards, and they help show areas to monitor and audit

Helps build an understanding of regulatory processes and how to stimulate an organization to rally behind the regulatory and certification process and requirements.

Standard of practice for certain areas of compliance

our own accreditation oversight is similar to JCAHO and plays a role

Inpatient division utilized for auditing tools.

developing guidelines

Quality standards of care improve compliance controls

We utilize QHR

Organization uses HFAP rather than JCHAO - Helps clarify certain rules

Standards specification

It helps to focus attention on compliance matters

Policies, focus on quality and patient safety complements CMS /DRG changes

As an example of another type of compliance activity

It helps from the quality perspective of the compliance program.

conditions of participation do have a part in JCAHO

JC standards support compliance efforts

IM standards, Provisions of Care standards

WE ARE CARF ACCRED.

Risk Assessment/Revenue Generation

Identify issues that may need to be audited, monitored

Being on JCAHO "teams" at the hospital I am kept aware of issues
policy compliance & knowledge, documentation

Puts more teeth into the program

Keep the staff on their toes to doing the right thing all the time

The standards related to patient privacy

Identifies areas to look at and educate staff in

Provides guidelines, has heretofore been "deemed" acceptable by CMS, however, that is now under consideration by CMS

Increasing credibility and aligning with larger institutions

JCAHO standards support requests to CEO and Board

recognition with the nurses as key standards

minimal - additional layer to what we already had in place

providing standards

Provides guidance particularly with medical staff issues

Hopefully more resources

We are mindful of JCAHO standards when we conduct audits, so we look for any relevant compliance in addition to our other purpose.

many JC standards are consistent with CMS regulations- Quality

Helping to get people to comply - because JCAHO rules are more influential to people

A part of the work plan includes an evaluation of the ongoing JCAHO self evaluation.

additional standards that are incorporated/referenced in compliance activities and initiatives. They are standards we all follow throughout the organization.

we are ACHC accredited not JCAHO

integrating key standards and individuals

Helps with quality of care issues, etc.

Quality of Care standards to allow benchmarking

Supports the efforts of complete integration of the program from Quality of Care to Relationships with our Physicians.

It provides benchmark goals.

Helps keep focus on quality, and need for management leadership in this area

JCAHO requires hospitals to comply with federal and state laws.

Serves to further reinforce the value of compliance

Standards and quality

Gap analysis of TJC standards compares to gap analysis/risk of rules & regs

To support doing the right thing at the right time.

provides motivation for complacent managers

resource

In areas we are found deficient, we will include in an upcoming audit.

JCAHO covers a lot of the Medicare regulations.

"Could" be helpful but many JCAHO leaders cannot integrate the concepts

Helps establish benchmarks and ensures quality

Mapping JCAHO standards to Medicare COP

achieving JCAHO standards assists in meeting many other compliance goals

Ensures that facility is also addressing CMS Conditions of Participation

Their accreditation standards are utilized and reviewed when performing a compliance audit in an area regulated by JCAHO.

certain guidelines to follow when we conduct audits

Crossover between Medicare's CoPs on some issues.

another source for standards

helps keep people focused on certain aspects of compliance

State is going to require accreditation by JACO or other group

Another resource and verification tool

It helps in developing policies/procedures and establishing guidelines.

guidance

Benchmarking

We're accredited by CARF and they have compliance related standards

Identifies issues and standards, patient safety goals

inclusion of compliance-related standards

Similar target areas

Coordination of efforts with Hospital compliance (separate from College of Medicine)

The periodic visits including unannounced visits keeps JCAHO front and center unlike other activities.

it guides you to specific areas for risk assessment and risk management activities.

Gave a basis for Compliance implementation & development - Framework to build on

provides guidance and suggestions/ risk assessment

The standards, themselves.

Focusing staff on compliance related standards, i.e. Ethics