

Compliance Today CEU Quiz: March 2017

To receive 1.0 non-live Compliance Certification Board (CCB)[®] CEU for the following quiz, at least three questions must be answered correctly. Only the first attempt at each quiz will be accepted.

Compliance Today quizzes are valid for 12 months, beginning on the first day of the month of issue.

This quiz expires February 28, 2018.

LEARNING OBJECTIVES

After reading “**Implementing cultural competency and language preference: Steps to better compliance (page 40)**,” you should be able to answer the following questions:

1. **One of the major advantages of mapping the steps of patient encounters is that**
 - A. data can be gathered about the number of patients who need translation services
 - B. employees can “see through the patient’s eyes” and know how to respond
 - C. providers are more likely to give patients a positive first impression
 - D. supervisors will not have to keep repeating the same material during training

2. **Which of the following is an example of an essential conversation?**
 - A. describing and obtaining consent for an abdominal surgery
 - B. providing instructions for the dose and timing of chemotherapy
 - C. reporting and sharing information about possible elder abuse
 - D. taking a history of a patient’s symptoms and previous care

LEARNING OBJECTIVE

After reading “**Cybersecurity and ransomware in healthcare: Risks, preparation, and recovery (page 65)**,” you should be able to answer the following question:

3. **Using encryption that activates when a computer or device that contains protected health information (PHI) is powered down will**
 - A. be sufficient to avoid having to use a breach notification protocol if attacked
 - B. not prevent ransomware attacks if an authorized user clicks on a malware link
 - C. render the PHI unreadable to hackers, and thereby prevent any ransom demands
 - D. prevent hackers from decrypting any information they manage to acquire

LEARNING OBJECTIVE

After reading “**Keep your compliance program documents simple (page 61)**,” you should be able to answer the following question:

4. **When company policies and procedures are well written, they will**
 - A. be easily understood by the people who actually use them
 - B. be written to the lowest grade level that everyone can understand
 - C. extensively cover every possible legal aspect or situation
 - D. utilize language that conveys their importance to the reader

Compliance Today Continuing Education Form

For correctly answering HCCA's *Compliance Today* magazine quiz, you will receive 1.0 non-live Compliance Certification Board (CCB)[®] CEU.

Read the articles, and the quiz questions on page one. Mark your answers in the "Quiz Answers" section below. Please fax, email or mail the completed form to:

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Fax: 952-988-0146 | email: ccb@compliancecertification.org | Phone: 888-580-8373

CONTACT INFORMATION

Mr. Mrs. Ms. Dr.

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Work Phone Work Fax

Work E-mail

Home Street Address

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Home State Home Zip

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QUIZ ANSWERS: MARCH 2017

Article: Implementing cultural competency and language preference: Steps to better compliance (page 40)

Please indicate your answers.

1. A B C D

2. A B C D

Article: Cybersecurity and ransomware in healthcare: Risks, preparation, and recovery (page 65)

Please indicate your answer.

3. A B C D

Article: Keep your compliance program documents simple (page 61)

Please indicate your answer.

4. A B C D

ATTENDANCE VERIFICATION

By signing below, I certify that I have read the HCCA *Compliance Today* articles that relate to the questions I have answered above. I further certify I will cooperate with the CCB in all administrative functions related to the accreditation of this program and its subsequent recognition as a program fulfilling candidate requirements for CCB certification.

Signature _____ Date _____