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Health Care
Compliance
Association®

SCOTTSDALE, AZ

Regional Conference

November 13, 2015

SPONSORS



7:55 – 8:00 AM

Welcome and Announcements

Program Chair

Barbara H. Knutson, CHC, MS, RHIA
Privacy Program Director Arizona East
Banner Health

8:00 – 9:00 AM

OCR Audit Readiness

Shawn DeGroot, CCEP, CHC-F, CHPC, CHRC
Associate Director
Navigant Consulting, Inc.

- Communication with leadership
- Risk assessment preparation
- Compliance and privacy effectiveness

9:00 – 10:00 AM

What Every Compliance Officer Needs in Their Toolkit

Bret S. Bissey, CHC
Senior Vice President, Compliance Services
MediTract, Inc.

- Resources needed to develop an effective compliance program
- Obstacles present
- Challenges that need to be overcome and potential strategies to achieve success

10:00 – 10:15 AM

Break

10:15 – 12:00 PM

Communicating with Regulators and Enforcement: Avoiding pitfalls

Moderator:

James Rough
Associate Director
Navigant Consulting

Panelists:

Derrick Francis
Deputy Inspector General
OIG for AHCCCS (AZ Medicaid System)

Lon Leavitt
Assistant United States Attorney
District of Arizona

James Schwegel
Supervising Special Agent
Arizona Attorney General's office

12:00 – 12:45 PM

Lunch (provided)

12:45 – 1:45 PM

Non-Verbal Communication for Compliance Officers

Jerry Balistreri
Trainer

- Develop skills in reading non-verbal "tells" both in the workplace and with friends and family members
- Recognize the limbic system and its role in non-verbal communication
- Dispel the myth of "fight or flight"
- Detect deception in any situation
- Increase positive communication that hits the mark every time

1:45 – 2:45 PM

Critical Social Media Guidelines Updates

Jennifer Maggiore
CEO
red balloon, inc.

- Commonly missed critical components in social media guidelines
- Staff training and HIPAA need-to know
- Giving leadership the tools they need to address violations and concerns

2:45 – 3:00 PM

Break

3:00 – 4:00 PM

Integrating Compliance Hot Topics into your Audit Plan

Andrea Merritt, CHC
Partner
Athena Compliance Partners

- Discuss recent governmental audit initiatives
- Review how to integrate the audit initiatives and hospital risk areas into your annual audit plan
- Review potential scope and audit steps to ensure a proactive compliance audit program

4:00 – 4:15 PM

AECC Update (AZ Ethics and Compliance Council)

John Blumenstock, CHC
Compliance Officer
PHI Air Medical LLC

4:15 PM

Conference Adjourns

Mr. Mrs. Ms. Dr.

HCCA Member ID

First Name M.I. Last Name

Credentials

Title

Organization

Street Address

City State Zip

Telephone Fax

E-mail (required for e-mail confirmation)

Conference Fees

Registration fees are as listed and considered net of any local withholding taxes applicable in your country of residence.

- HCCA Members.....\$199
- Non-Members.....\$245
- HCCA Membership & Registration.....\$399

Join HCCA and SAVE \$95 off your first year of dues!
Annual dues are normally \$295. New members only.

TOTAL \$ _____

Payment

- Check enclosed: mail to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435
- Invoice me
- I authorize HCCA to charge my credit card (choose below):
 - American Express MasterCard Visa Discover

Group Discounts

5 or more: \$25 discount for each registrant
10 or more: \$40 discount for each registrant
Discounts take effect the day a group reaches the discount number of registrants. Please send registration forms together to ensure that the discount is applied. A separate registration form is required for each registrant. Discounts will NOT be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.

Due to PCI compliance, please do not provide any credit card information via email. You may email this form (without credit card information) and call HCCA at 888-580-8373 or 952-988-0141 with your credit card information.

Credit Card Account Number

Credit Card Expiration Date

Cardholder's Name (please print)

Cardholder's Signature

Please fax your completed registration form to 952.988.0146 or visit hcca-info.org to register online.



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Registration Terms: Make your check payable to HCCA. Enclose payment with your registration and return it to the HCCA office, or fax your credit card payment to 952.988.0146. If your total is miscalculated, HCCA will charge your card the correct amount. For information on group discounts, please see the box on the registration form. The cost of hotel accommodations are not included in the registration fee. (Federal Tax ID # 23-2882664)

Cancellations/Substitutions: You may send a substitute in your place or request a conference credit. Conference credits are issued in the full amount of the registration fees paid, and are good for 12 months from the date of the cancelled event. Conference credits may be used towards any HCCA service. If you need to cancel your participation, notify us by email at helpteam@hcca-info.org, or by fax at 952.988.0146, prior to the start date of the event. Please note that if you are sending a substitute, an additional fee may apply.

No audio or video recording of HCCA conferences is allowed.

AREA1815

Hotel & Conference Location

Talking Stick Resort

9800 E. Indian Bend Rd
Scottsdale, AZ 85256

A special rate of \$169 (plus tax) per night has been arranged for the conference. Please note that this block of rooms may sell out prior to the hotel cut-off date. Make reservations directly with the hotel at (866) 877 9897 by October 13, 2015. Mention the Health Care Compliance Association to obtain the special rate.

Continuing Education Units

HCCA is in the process of applying for additional credits. If you do not see information on your specific accreditation and would like to make a request, please contact us at 952 988 0141 or 888 580 8373 or email ccb@compliancecertification.org. Visit HCCA's website, www.hcca-info.org for up-to-date information.

ACHE: The Health Care Compliance Association is authorized to award 7 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement, or recertification in the America College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should indicate on their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

Compliance Certification Board (CCB): Compliance Certification Board (CCB): CCB has awarded a maximum of 8.4 CEUs for these certifications: Certified in Healthcare Compliance (CHC)®, Certified in Healthcare Compliance-Fellow (CHC-F)™, Certified in Healthcare Privacy Compliance (CHPC)®, Certified in Healthcare Research Compliance (CHRC)®, Certified Compliance & Ethics Professional (CCEP)®, Certified Compliance & Ethics Professional-Fellow (CCEP-F)®, Certified Compliance & Ethics Professional-International (CCEP-I)™.

Nursing Credit: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 12990, for a maximum of 8.4 contact hour(s). The following states will not accept CA Board of Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit CA Board of Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at ccb@compliancecertification.org with any questions you may have. Oncology Nurses who are certified by ONCC may request CA Nursing Credit (check box or indicate "Nursing" on the CEU form).

CLE: The Health Care Compliance Association is a State Bar of California Approved MCLE provider, a Pennsylvania Accredited Provider, and is an accredited sponsor, approved by the State Bar of Texas, Committee on MCLE. An approximate maximum of 7.0 clock hours of CLE credit will be available to attendees of this conference. All CLE credits will be awarded based on individual attendance.

NASBA/CPE: The Health Care Compliance Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE sponsors, Sponsor Identification No: 105638. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit and may not accept one-half credits. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN 37219-2417. Website: www.nasba.org. A recommended maximum of 8.0 credits based on a 50-minute hour will be granted for the entire learning activity. This program addresses topics that are of a current concern in the compliance environment. This is an update, group-live activity. For more information regarding administrative policies such as complaints or refunds, call (888) 580-8373 or (952) 988-0141.