# San Juan Regional Healthcare Compliance Conference Thursday & Friday, May 16 – 17, 2019



### Learn, Network & Earn CEUs in Your Neighborhood

The Regional Healthcare Compliance Conference offers convenient opportunities for healthcare compliance training, updates on the latest news in regulatory requirements and enforcement, and strategies to develop effective compliance programs. Additionally, attendees will have ample opportunity to network with industry peers. Breakfast and lunch are also included in the conference price.





# Agenda

### #HCCAsan

### Thursday, May 16

8:55 - 9:00 AM

### **Opening remarks**

9:00 - 10:00 AM

### The Accidental Compliance **Professional (Stories and** Lessons Learned)



**Roy Snell** Former CEO SCCE/HCCA

- Fill Every Hole That the Rats Might Get Through
- Sowing the Seeds of Compliance around the World
- College Pranks Gone Wrong
- Compliance Activism Belongs in a Rodeo

#### 10:00 - 10:15 AM

#### Break

10:15 – 11: 15 AM

### Privacy is the New Security: Why Privacy Risks Are **Overshadowing Security** Risks



Marti Arvin VP, Audit Strategy CynergisTek

- Discussion of the common privacy risks faced by healthcare organizations
- Discussion of the implications of privacy issues in other industries and the impact on healthcare organizations
- Identifying ways to address the common privacy risks
- Update on the privacy enforcement activity including state and federal law

#### 11:15 AM - 12:15 PM

#### False Claims Act for Puerto Rico

#### Jorge Perez-Casellas Senior Director Ankura



Niurka I. Adorno González, JD, CHC Compliance Officer Molina Healthcare of Puerto Rico

- Discussion of the recent Puerto Rican False Claims Act
- Implications for Health Care organizations
- Compliance, Risk and Challenges

12:15 - 1:15 PM

Lunch

#### 1.15 - 2.30 PM

### **Crisis Management and Healthcare Services:** Lessons Learned from Hurricane Irma and Maria

Caterina Lausell General Counsel MC-21 LLC

Marla Hadad Legal Affairs Director ASES

- HIPAA Privacy & Disclosures in Emergency Situations
- Business Continuity & Disaster Plan **Compliance Effectiveness**

2:30 - 2:45 PM

Break

#### 2:45 – 3:45 РМ

### Implementation and **Effectiveness of Compliance Programs and Anatomy** of a Corporate Integrity Agreement



Heidi Sorenson Of Counsel Foley & Lardner LLP



Partner Moss Adams

- What regulators are expecting
- Discuss the board role and senior management accountability
- Ideas on how to assess the implementation, culture and effectiveness of your program

#### 3:45 - 5:15 PM

### Auditing, Monitoring, and Investigations



Dwight Claustre, CHC-F, CHRC, CHPC President/CEO Healthcare Compliance Professional, LLC



Holland & Knight LLP

- Auditing & Investigations...What is similar and what is different?
- Auditing & investigations...Which comes first?
- Auditing & Investigations...Can they work together?

# Agenda

### #HCCAsan

### Friday, May 17

9:15 AM - 10:30 AM

### What to do When the **Government Comes Knocking: An Insider** Perspective on Government **Subpoenas**



Scarlett S. Nokes Counsel Bradlev

- Learn how the government investigates cases and how certain healthcare providers come to the attention of the government
- Understand the government's use of various investigative techniques including subpoenas, Civil Investigative Demands, and data analytics
- Take away practical proactive compliance steps to help steer clear of government scrutiny

10:30 - 10:45 AM

#### **Break**

10:45 AM - 12:00 PM

### Navigating the Changing **Regulatory and Enforcement** Landscape Relating to **Opioids**



Scott Grubman Partner

Chilivis, Cochran, Larkins & Bever LLP

Silvia N. Colón **Diversion Program Manager** DEA-Caribbean Division

- A discussion of the government's enforcement initiatives related to opioid fraud and abuse
- The mechanics of a government investigation and how to properly and effectively respond
- Proactive tips on how healthcare providers can avoid a costly investigation

12:00 - 1:00 PM

Lunch

#### 1:00 - 2:00 PM

### **Counsel and Compliance Professionals: Cooperating** for Effective Compliance



Gabriel L. Imperato Managing Partner Nelson Mullins Broad and Cassel

Miglisa Capo-Suria VP Legal Affairs Metro Pavia Health System

The External Counselor's Role

- Investigation of situation
- Discussion of strategy and defense (self disclosure or response to notice of violation)
- Decision making
- Frequent issues: overpayment

The Internal Counselor's Role

- Support in preparation of compliance and audit plan
- The frequent/daily issues and management tools
- New issues and support in development of policies
- Referral to external counsel when needed

#### 2:00 - 3:00 PM

#### **Compliance Programs in Puerto Rico**



Marie Muntaner Partner MM & Associates LLC,

- Healthcare Care sector in Puerto Rico -Road map and compliance approach
- New Medicaid Fraud Unit in Puerto Rico (Ley 154 de 23 de julio de 2018)
- Weakness in Medicaid Manage Care Organizations Office of Inspector General Report July 2018

3:00 - 3:15 PM

#### Break

#### 3:15 – 4:30 РМ

### **Risk Assessments and** Enterprise Risk Management



- Understand risk assessment strategies to identify the highest risks to achieving organization objectives
- Identify ways to mitigate risk in key areas through internal audits or reviews
- Utilize effective processes to monitor and assess internal control performance over time

4:30 PM

### Adjourn



## Registration

#### **REGISTRATION FEE**

Registration fees are as listed and considered net of any local withholding taxes applicable in your country of residence.

HCCA Member	\$320
Non-Member	\$370
Registration & HCCA Membership	\$540
Save by joining HCCA today (first-time members only) Dues regularly \$325	

TOTAL \$\_\_

#### ATTENDEE INFORMATION (PLEASE TYPE OR PRINT)

 $\bigcirc$  Mr.  $\bigcirc$  Mrs.  $\bigcirc$  Ms.  $\bigcirc$  Dr.

Member/Account Number (if applicable/known)

First Name	M.I.	Last Name
Credentials (CHC, CHRC, CHP	C, etc.)	
Job Title		
Organization (Name of Employ	er)	
Address		
City	State	Zip
Phone		

Fax

#### SPECIAL REQUEST DIETARY ACCOMODATION

 $\bigcirc$  Gluten free  $\bigcirc$  Kosher  $\bigcirc$  Vegetarian  $\bigcirc$  Vegan  $\bigcirc$  Other \_

#### **PAYMENT METHOD**

Mail check (including registration form) to:

HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435

Fax to: +1 952.988.0146

O Check enclosed (payable to HCCA)

O Invoice me

I authorize HCCA to charge my credit card (choose below) O American Express O MasterCard O Visa O Discover

Credit Card Account Number

Credit Card Expiration Date

Cardholder's Name

Cardholder's Signature

If your total is miscalculated, HCCA will charge your card the correct amount. Hotel accommodations are not included in the registration fee, but continental breakfast and lunch are provided. (AREA2119)

Due to PCI compliance, please do not provide any credit card information via email. You may email this form (without credit card information) and call HCCA at 888.580.8373 or 952.988.0141 with your credit card information, fax your registration to 952.988.0146, or visit hcca-info.org/regionals and register online

#### HOTEL/CONFERENCE LOCATION: Marriott Resort, San Juan Stellaris Casino

1309 Ashford Avenue, San Juan, Puerto Rico 00907 | bit.ly/sanjuan19

A special rate of \$181 (plus tax) per night has been arranged for the conference. Make your reservations directly with the hotel by Monday, April 22, 2019, at 1 800.223.6388 and mention the HCCA Meeting 2019 for the special rate. Please note that the room block may sell out prior to the hotel cut-off date.

NOTICE: Neither HCCA nor any hotel it is affiliated with will ever contact you to make a hotel reservation. If you receive a call soliciting reservations on behalf of HCCA or the event, it is likely from a room poacher and may be fraudulent. We recommend you make reservations directly with the hotel using the phone number or web link in this brochure. If you have concerns or questions, please contact 888.580.8373.

REGISTRATION PAYMENT TERMS: Checks are payable to HCCA. Credit cards accepted: American Express, MasterCard, Visa, or Discover. HCCA will charge your credit card the correct amount should your total be miscalculated. If you wish to pay using wire transfer funds, please email <u>helpteam@hcca-info.org</u> for instructions.

CANCELLATIONS/SUBSTITUTIONS: Refunds will not be issued. You may send a substitute in your place or request a conference credit. Conference credits are issued in the full amount of the registration fees paid, and will expire 12 months from the date of the original cancelled event. Conference credits may be used towards any HCCA service or product. If a credit is applied towards an event, the event must take place prior to the credit's expiration date. If you need to cancel your participation, notification is required by email at <u>helpteam@hcca-info.org</u>, prior to the start date of the event. Please note that if you are sending a substitute, an additional fee may apply depending upon the membership status of the substitute. Substitution requests must be submitted by email to <u>helpteam@hcca-info.org</u>.

GROUP DISCOUNT: 5 or more: \$25 discount for each registrant. 10 or more: \$40 discount for each registrant. Discounts take effect the day a group reaches the discount number of registrants. Please send registration forms together to ensure that the discount is applied. A separate registration form is required for each registrant. Note that discounts will NOT be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.

TAX DEDUCTIBILITY: Expenses of training (including tuition, travel, lodging and meals) incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor.

USE OF INFORMATION: By submitting this registration form, you agree to the use of your information and the terms and conditions stated on this form. To view our Privacy Statement visit <u>hcca-info.org/privacy.aspx</u>.

AGREEMENTS & ACKNOWLEDGEMENTS: I agree and acknowledge that I am undertaking participation in HCCA events and activities as my own free and intentional act, and I am fully aware that possible physical injury might occur to me as a result of my participation in these events. I give this acknowledgement freely and knowingly and assert that I am, as a result, able to participate in HCCA events, and I do hereby assume responsibility for my own well-being. I agree and acknowledge that HCCA may take photographs and/or video at this HCCA Regional Compliance conference and reproduce them in HCCA educational, news, or promotional material, whether in print, electronic, or other media, including the HCCA website. By participating in this HCCA Regional conference, I grant HCCA the right to use my name, photograph, video, and biography for such purposes.

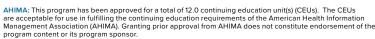
CONTINUINC EDUCATION: HCCA is in the process of applying for additional external continuing education units (CEUs). Should overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Credits are assessed based on actual attendance and credit type requested.

Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. If you would like to make a request, please contact us at +1952.988.0141 or 888.580.8373 or email <u>ccb@compliancecertification.org</u>. To see the most up-to-date CEU information go to HCCA's website, <u>hcca-info.org/all-conferences</u>. Select your conference, and then select the "Continuing Education" option on the left hand menu.

AAPC: This program has the prior approval of the AAPC for 12.5 continuing education hours. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

ACHE: The Health Care Compliance Association is authorized to award 12.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.



COMPLIANCE CERTIFICATION BOARD (CCB)\*: CCB has awarded a maximum of 15.0 CEUs for these certifications: Certified in Healthcare Compliance (CHC)\*, Certified in Healthcare Compliance– Fellow (CHC-F)\*, Certified in Healthcare Privacy Compliance (CHPC\*), Certified in Healthcare Research Compliance (CHRC)\*, Certified Compliance & Ethics Professional (CCEP)\*, Certified Compliance & Ethics Professional–Fellow (CCEP-F)\*, Certified Compliance & Ethics Professional (CCEP)\*, Certified Compliance & Ethics Professional–Fellow (CCEP-F)\*, Certified Compliance & Ethics Professional (CCEP)\*, Certified Compliance (CCEP)\*, Certified Com

CONTINUING LEGAL EDUCATION (CLE): The Health Care Compliance Association is a provider/sponsor, approved/ accredited by the State Bar of California, the Pennsylvania Bar Association, and the State Bar of Texas. An approximate maximum of 11.5 clock hours of CLE credit will be available to attendees of this conference licensed in these states. HCCA's practice is to apply for CLE credits to the state in which the event is being held, if that state has a CLE approval process for sponsors. Upon request, if there is sufficient time and if we are able to meet their CLE requirements, HCCA may submit this course to additional states for consideration. Only requests from registered attendees will be considered. All CLE credits will be assessed based on actual attendance and in accordance with each state's requirements.

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E-mail (required for confirmation and conference information)