Alaska Regional Healthcare Compliance Conference February 21 – 22, 2019



Learn, Network & Earn CEUs in Your Neighborhood

The Regional Healthcare Compliance Conference offers convenient opportunities for healthcare compliance training, updates on the latest news in regulatory requirements and enforcement, and strategies to develop effective compliance programs. Additionally, attendees will have ample opportunity to network with industry peers. Breakfast and lunch are also included in the conference price.

hcca-info.org/regionals Questions? amber.zerin@corporatecompliance.org



7:30 – 8:25 am	Registration and Continental Breakfast (provided) Welcome and Opening Remarks				
8:25 am					
8:30 – 9:30 am	Healthcare Compliance Track	General Compliance Track			
	Compliance Investigations	Lessons (Not) Learned Programs			
	Lea Fourkiller, CHC, Managing Director, Ankura Consulting Group	Mel Jessee, CCEP. Quality Programs Manager,			
	Exploring Fundamentals of Conducting an Investigation	Alyeska Pipeline Service Company The business case for Knowledge Management (KM) 			
	 Your Role as an Investigator Quality and Consistency in Investigations 	Understanding why most lessons learned programs fail			
		A quality process approach to "Learning Lessons" Simplify for success by law reging technology			
):30 – 9:45 am	Simplify for success by leveraging technology				
	Networking Break				
:45 – 10:45 am	Accurately Assess Your Risk Landscape: Learn How to Design a Risk Assessment Framework and Methodology	Incident Response: How You React Matters Kevin Feldis, Partner, Perkins Cole LLP			
	Marcie Swenson, VP & Senior Counsel, Skyda Consulting, Healthicity	Data breaches, ransomware attacks and business email compromises			
	Learn how to develop a risk assessment framework with an accurate scope	Employee misconduct			
	 that represents a complete view of your organization's risk environment. Understand how to organize your risk assessment and ensure your complete 	 Environmental disasters Government subpoenas 			
	risk profile is incorporated into a dynamic, functional, multi-tiered framework.	Dawn raids by federal agents			
	• Discover risk assessment methodologies and approaches that elicit accurate and comprehensive information, gather critical data, and				
	facilitate successful risk prioritization and mitigation.				
D:45 – 11:00 AM	M Networking Break				
11:00 – 12:00 pm	Ethics is the Cornerstone and Foundation	The Art and Science of Enterprise Risk Manageme			
	Dwight Claustre, CHC-F, CHPC, CHRC, Managing Director, Ankura Consulting	(ERM) Jeffrey Driver, Faculty Associate, Arizona State University			
	What has happened with Ethics in business today?	Compare traditional risk management with enterprise risk management			
	 Where does ethics fit in an organization? What are the benefits of an ethical culture? 	Identify hard and soft tactics to elevate ERM effectiveness.			
		Explore next generation ERM potential.			
2:00-12:45 рм	Lunch (provided)				
2:45 – 1:45 рм	Incident To, Shared Visits and Other Encounters with Non-physician Practitioners	Incentives and Creative Education			
	David Glaser, Shareholder, Fredrikson & Byron PA	 Lea Fourkiller, CHC, Managing Director, Ankura Consulting Group Common misconceptions and objections to incentives. 			
	 Understand why the belief "you can't bill for a new problem 'incident to'" 	Where do incentives and education intersect?			
	is wrong.	Creative ideas that make education fun.			
	 Learn what we know (and don't) about direct supervision, including the definition of "office suite." 				
	Receive practical advice about how the regulations and Manual instructions differ.				
45 – 2:45 рм	The Alaska Healthcare Fraud Task Force	Leading Compliance: How to Gain Buy-in and Commitment			
	Chris Gonzales, Special Agent , Federal Bureau of Investigation; John C. Cagle, Assistant Attorney General, Director – Alaska Medicaid Fraud Control	Debbie Troklus , CCEP-F, CCEP-I, CHC-F, CHPC, CHRC, President, CCB,			
	Unit; Douglas W. Jones , Manager, Medicaid Program Integrity, Department of Health & Social Services; Kyle T. Mitchum , Assistant Special Agent in	Board Member, SCCE/HCCA			
	Charge, HHS, OIG	Discuss the Compliance Officer's role in obtaining commitment for the Compliance Program			
	 Health care fraud trends – Nationwide and in Alaska Health care fraud – Damage, cost and penalty 	• Discuss ways the Compliance Officer can employ to solicit buy-in from			
	Health care fraud = Danage, cost and penalty Health care fraud reporting	the Board and Senior Management.Discuss why commitment to the Compliance Program is critical to its effectivene			
2:45 – 3:00 pm	Networking Break				
:00 – 4:00 PM	Understanding the Board's Role in Compliance	Using Data Analytics to Mitigate Compliance Risk			
	Oversight	Gerry Zack, CEO, HCCA & SCCE			
	Steve Ortquist, CCEP, CHC-F, CHRC, Senior Managing Director, Ankura	How analytics can be used to monitor compliance			
	Consulting Group	Analytics for assessing allegations and performing investigations			
	 Foundations: The board's legal obligations and how they apply Recent developments in compliance guidance and enforcement 	• Design of an analytics program using simple tools anyone can master			
	Strategies to help your board meet its oversight obligations.				

FRIDAY, FEBRUARY 22, 2019

8:30 – 9:30 am	Continental Breakfast (provided)					
9:30–10:30 am	Healthcare Compliance Track	General Compliance Track				
	Preparing for Alaska's Medicaid Coverage and	Mobile Technology in the Workplace				
	Payment Provider Reviews	Mark Boutwell, Intelligence Analysis Technical Director, Department of				
	Lea Fourkiller, CHC, Managing Director, Ankura Consulting Group; Debbie Troklus, CCEP-F, CCEP-I, CHC-F, CHPC, CHRC, Sr. President, CCB, Board Member, SCCE/HCCA	 Defense Personal devices within the workplace introduce dynamic opportunities for technical and human threats. 				
	 Discuss Alaska's new regulation regarding Medicaid coverage and payment, audits and reviews. 	 Technical and non-technical controls and other considerations regarding personal devices in the workplace. 				
	 Discuss how to plan for these provider audits. Discuss how to prepare your providers for these audits. 	 The human factor; employee intent to comply or not comply with organization policy and guidance. 				
10:30 – 10:45 am	Networking Break					
10:45 — 11:45 am	Provider Fraud from the Prosecution Perspective	Beyond The InvestigationWhat is the Root Cause Dwight Claustre, CHC-F, CHPC, CHRC, Managing Director, Ankura Consulting				
	John C. Cagle, Assistant Attorney General, Director - Alaska Medicaid Fraud Control Unit; Katherine Matos, Senior Counsel, Office of Inspector General- U.S. Department of Health and Human Services					
	Overview of Alaska's state Medicaid provider criminal liability provisions.	Why it is important to look at the root cause.				
	 Alaska Medical Assistance False Claim and Reporting Act (Civil False Claims Act) 	 Provide guidance on developing a root cause process. Practical application of a root cause analysis. 				
	• What to do when OIG/MFCU Investigators make investigatory requests.					
11:45 — 12:45 рм	Lunch (provided)					
12:45 – 1:45 pm	Building a Culture and Network of Compliance David S. Lane, CHC, Chief Compliance Officer, Providence St. Joseph	What Problem Are You Solving? A Tactical Approact to Training Ricardo P. Pellafone, Founder, Broadcat				
	Health; Stephanie Tasker, Regional Compliance Director, Alaska Region, Providence St. Joseph Health					
	• Learn the importance of adjusting your compliance program to your mission and values.	 Focusing on function, not format, to take a problem-centered approach How to know when training is appropriate— and when you should do something else 				
	 Discuss the importance of being proactive rather than reactive. Recognize the culture of "know" is better than the culture of "no" How to align with key partners and expand your network. 	 Practical questions you need to answer before you start making or buying training 				
1:45 — 2:00 рм	Networking Break					
2:00 – 3:00 pm	Information Technology and Data Challenges in	Compliance Officer's Round Table				
	 Healthcare Mark Boutwell, Intelligence Analysis Technical Director, Department of Defense Resiliency is key to maintain real-time services and data access. 	 Debbie Troklus, CCEP-F, CCEP-I, CHC-F, CHPC, CHRC, President, CCB, Board Member, SCCE/HCCA; Steve Ortquist, CCEP, CHC-F, CHRC, Senior Managing Director, Ankura Consulting Group; Lea Fourkiller, CHC, Managing Director, Ankura Consulting Group; Dwight Claustre, CHC-F, CHPC, CHRC, Managing Director, Ankura Consulting An interactive workshop discussing the value of an effective compliance program. Explore with the audience on how to get buy in from compliance from leadership. 				
	 Healthcare has greatly benefited from advances in information technology, revealing challenges that must be addressed while sustaining essential services. 					
	 Mobile and remote access technologies pose unique challenges to the healthcare industry. 					
		 Audience will participate in a question and answer session with a compliance expert panel regarding compliance-related topics. 				
3:00 pm	Adjourn					

Conference Space WIFI

Network: Marriott_CONFERENCE Password: HCCA

Anchorage, AK

February 21 – 22, 2019

Learn, network, and earn Continuing Education Units (CEUs) close to home! The Alaska Regional Healthcare Compliance Conference provides attendees with a forum to interact with other local compliance professionals, exchange information and ideas, and learn from experts in the industry.

The 2019 Alaska conference combines the efforts of the Society of Corporate Compliance and Ethics (SCCE) and the Health Care Compliance Association (HCCA). Conference sessions are separated into two tracks: General Compliance and Healthcare Compliance. As an attendee you may choose to attend sessions from either track.

Who Should Attend?

Compliance officers

About

- In house and outside general counsels
- Privacy and security officers
- Regulatory affairs
- VPs and directors
- Billing and coding professionals
- Government agency staff

Why Should You Attend?

- Learn the latest news in regulatory requirements and enforcement.
- Gain skills and strategies to help develop more effective compliance programs.
- Network with other compliance professionals who share similar challenges.
- Earn CEUs for attending the conference.

Speakers





Providence St. Joseph Health Debbie Troklus, CCEP-F, CCEP-I, CHC-F, CHPC, CHRC Sr. Managing Director Ankura Consulting Group



Gerry Zack CEO HCCA & SCCE









Stephanie Tasker Regional Compliance Director, Alaska Region

Registration

REGISTRATION FEE

□ Non-Member	\$370
HCCA Member	\$320
Registration rees are as inside and considered net of any local withholding taxes applicable in your coa	intry of residence.

TOTAL \$____

ATTENDEE INFORMATION (please type or print)

 \bigcirc Mr. \bigcirc Mrs. \bigcirc Ms. \bigcirc Dr.

Member/Account Number (if applicable/known)						
First Name	M.I.	Last Name				
Credentials (CHC, CHRC, CHPC, etc.)						
Job Title						
Organization (Name of Employer)						
Address						
City	Provinc	e/State	Postal Code/Zip			
Country						
Phone						
Fax						

E-mail (required for confirmation and conference information)

SPECIAL REQUEST DIETARY ACCOMODATION

O Kosher (no shellfish, pork or meat/dairy mixed) O Kosher (Hechsher certified)

PAYMENT METHOD

Mail check (including registration form) to:

HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435

Fax to: +1 952.988.0146

○ Check enclosed (payable to HCCA) ○ Invoice me

I authorize HCCA to charge my credit card (choose below) \bigcirc American Express \bigcirc MasterCard \bigcirc Visa \bigcirc Discover

Credit Card Account Number

Credit Card Expiration Date

Cardholder's Name

Cardholder's Signature

If your total is miscalculated, HCCA will charge your card the correct amount. Hotel accommodations are not included in the registration fee, but continental breakfast and lunch are provided. (AREA1219)

Due to PCI compliance, please do not provide any credit card information via email. You may email this form (without credit card information) and call HCCA at 888.580.8373 or 952.988.0141 with your credit card information, fax your registration to 952.988.0146, or visit hcca-info.org/regionals and register online.

HOTEL/CONFERENCE LOCATION: Anchorage Marriott Downtown

829 West 7th Avenue Anchorage, AK 99501

A small block of rooms has been reserved for Wednesday, February 20th and Thursday, February 21st at a rate of \$125.00 per night plus applicable state and local taxes (currently 12%). To make your reservation, please call Marriott Reservations directly at 800-228-9290 or 907-279-8000 and request the rate for SCCE and HCCA. Reservations must be received by the cutoff date which is Tuesday, January 30th, 2019 or when the block fills, whichever comes first.

NOTICE: Neither HCCA nor any hotel it is affiliated with will ever contact you to make a hotel reservation. If you receive a call soliciting reservations on behalf of HCCA or the event, it is likely from a room poacher and may be fraudulent. We recommend you make reservations directly with the hotel using the phone number or web link in this brochure. If you have concerns or questions, please contact 888,580.8373.

REGISTRATION PAYMENT TERMS: Checks are payable to HCCA. Credit cards accepted: American Express, MasterCard, Visa, or Discover. HCCA will charge your credit card the correct amount should your total be miscalculated. If you wish to pay using wire transfer funds, please email <u>helpteam@hcca-info.org</u> for instructions.

CANCELLATIONS/SUBSTITUTIONS: Refunds will not be issued. You may send a substitute in your place or request a conference credit. Conference credits are issued in the full amount of the registration fees paid, and will expire 12 months from the date of the original cancelled event. Conference credits may be used towards any HCCA service or product, except The Healthcare Compliance Professionals Manual. If a credit is applied towards an event, the event must take place prior to the credit's expiration date. If you need to cancel your participation, notification is required by email at <u>helpteam@hcca-info.org</u>, prior to the start date of the event. Please note that if you are sending a substitute, an additional fee may apply.

GROUP DISCOUNT: 5 or more: \$25 discount for each registrant. 10 or more: \$40 discount for each registrant. Discounts take effect the day a group reaches the discount number of registrants. Please send registration forms together to ensure that the discount is applied. A separate registration form is required for each registrant. Note that discounts will NOT be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.

TAX DEDUCTIBILITY: Expenses of training (including tuition, travel, lodging and meals) incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor.

USE OF INFORMATION: By submitting this registration form, you agree to the use of your information and the terms and conditions stated on this form. To view our Privacy Statement visit <u>hcca-info.org/privacy.aspx</u>.

AGREEMENTS & ACKNOWLEDGEMENTS: I agree and acknowledge that I am undertaking participation in HCCA events and activities as my own free and intentional act, and I am fully aware that possible physical injury might occur to me as a result of my participation in these events. I give this acknowledgement freely and knowingly and assert that I am, as a result, able to participate in HCCA events, and I do hereby assume responsibility for my own well-being. I agree and acknowledge that HCCA events, and I do hereby assume at this HCCA Regional Compliance conference and reproduce them in HCCA educational, news, or promotional material, whether in print, electronic, or other media, including the HCCA website. By participating in this HCCA Regional conference, I grant HCCA the right to use my name, photograph, video and biography for such purposes.

CONTINUING EDUCATION: HCCA is in the process of applying for additional external continuing education units (CEUs). Should overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Credits are assessed based on actual attendance and credit type requested.

Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. If you would like to make a request, please contact us at +1952.988.0141 or 888.580.8373 or email <u>ccb@compliancecertification.org</u>. Visit HCCA's website, <u>hcca-info.org</u>, for up-to-date information.

ACHE: The Health Care Compliance Association is authorized to award 10.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

COMPLIANCE CERTIFICATION BOARD (CCB)*: CCB has awarded a maximum of 12.0 CEUs for these certifications: Certified in Healthcare Compliance (CHC)*, Certified in Healthcare Compliance – Fellow (CHC-F)*, Certified in Healthcare Privacy Compliance (CHPC*), Certified in Healthcare Research Compliance & CHRC)*, Certified Compliance & Ethics Professional (CCEP)*, Certified Compliance & Ethics Professional – Fellow (CCEP-F)*, Certified Compliance & Ethics Professional – International (CCEP-I)*.

CONTINUING LEGAL EDUCATION (CLE): The Health Care Compliance Association is a provider/sponsor, approved/accredited by the State Bar of California, the Pennsylvania Bar Association, and the State Bar of Texas. An approximate maximum of 8.0 clock hours of CLE credit will be available to attendees of this conference licensed in these states. HCCA's practice is to apply for CLE credits to the state in which the event is being held, if that state has a CLE approval process for sponsors. Upon request, if there is sufficient time and if we are able to meet their CLE requirements, HCCA may submit this course to additional states for consideration. Only requests from registered attendees will be considered. All CLE credits will be assessed based on actual attendance and in accordance with each state's requirements.

NASBA/CPE: The Health Care Compliance Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: <u>nasbaregistry.org</u>. Sponsor Identification No: 105638. The education level for this activity is considered basic. No prerequisites are required for this education. Delivery Method: Group Live. Advanced Preparation: None. A recommended maximum of 12.0 credits based on a 50-minute hour will be granted for this activity. This program addresses topics that are of a current concern in the compliance environment and is a group-live activity in the recommended field of study of Specialized Knowledge. For more information regarding administrative policies such as complaints or refunds, call 888.580.8373 or +1952.988.0141.

NURSING CREDIT: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 14593, for a maximum of 12.0 contact hour(s). The following states will not accept California Board of Registered Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit California Board of Registered Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at cc@ccompliancecertification.org with any questions you may have. Oncology nurses who are certified by ONCC may request California nursing credit (check box or indicater "Nursing" on the CEU form).

