

Corporate Compliance Corner (#4 of 4 in 2003-2004 Compliance Year)

The road to success in Compliance

Our Values as a foundation

To

Policies and Guidelines, in line with our Values

To

Staff Education and knowledge to reinforce Compliance

To

Daily availability of tools, resources and other staff supports

To

SUCCESS

Food for thought

- First impressions aren't always correct.
 - A new piece of information can change your whole perspective.
 - One little misunderstanding can take us down the wrong path
 - Listening and trying to understand others helps us to see the "whole picture"
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Character: Adversity does not build character.....it reveals it.

About 70% of errors identified by the Office of the Inspector General (OIG) are in these two areas: Issues around medical necessity and unsupported or poorly documented service

Solutions

To every problem there is already a solution, whether you know it or not. To every sum in mathematics there is already a correct answer, whether the mathematician has found it or not. It should be encouraging to you to know that if you are now confronted by any kind of problem, personal or otherwise, there is a way to solve it. You will find the way as rapidly and as surely as you apply it to the principles of truth.

Grenville Kleiser