

Why report a concern?

- Protect the consumers and the quality of care they receive
- Help the agency improve
- Make management aware a concern exists so it can be looked into
- It's living our values
- Feel better, not leaving a 'worry' hanging over your head
- Your wishes for confidentiality will be respected to the greatest extent possible, and if you are worried about it, report anonymously
- It's your responsibility
- It makes for a more comfortable and positive work environment
- Safety, as you may prevent an injury to a consumer or colleague
- You will not be retaliated against for reporting your concern
- It can prevent you personally, or the agency as a whole, from problems down the road
- You will be showing excellent ethical decision-making skills
- You will be appreciated
- Your agency is behind you
- You will be thanked.

Who to report to?

- Your supervisor, but if a problem doing that, to anyone in management you are comfortable with, or to the CCO

How to report?

- In person
- By phone
- Letter or note
- E-mail
- Ethics Help Line
- Anonymously or giving your name

Food for thought: Depend on a rabbit's foot if you will, but remember it didn't work for the rabbit. R.E. Shay

The important thing is not to stop questioning. Albert Einstein

Teamwork: Dedicated people collaborating for a common purpose with consideration of individual views.

Integrity: Honesty, fairness, and reliability in all relationships.