

CHC CEU Quiz for *Compliance Today*, April 2009

To receive one CEU for successfully completing the following quiz, you must answer at least three questions correctly. Only one answer per question is correct. Please indicate your answers on the answer sheet provided. **This quiz expires April 30, 2010. Quizzes are valid for one year after publication. Quizzes received after the expiration date will not be accepted.**

LEARNING OBJECTIVES

After reading “**OIG issues three reports on adverse events at hospitals**” (page 4), you should be able to complete the following:

- Understand the seven issues raised in the “Adverse Events in Hospitals: Overview of Key Issues” report that was based on OIG research.
- Describe the issues that affect the determination of the true incidence rate of adverse events in US hospitals.

1. One of the findings that came from the “Adverse Events in Hospitals: Overview of Key Issues” report is that

- A. a comprehensive system is in place to streamline the reporting of adverse events and measure their incidence
- B. many hospital administrators find the benefits of reporting an adverse event outweigh the burdens
- C. many hospitals do not routinely practice known safety precautions and many clinicians do not promptly comply with recommended patient safety measures
- D. stakeholders were concerned that nonpayment for adverse events would lead to decreased testing and inappropriate care for vulnerable patients

2. The OIG’s “Adverse Events in Hospitals: State Reporting Systems” found that

- A. all states with reporting systems use the level of harm the patient experienced as a criterion for determining whether the adverse event must be reported
- B. more than 40 states had systems that actively received reports of adverse events from hospitals in 2008
- C. most states that have reporting systems require the reporting of near misses as well as actual adverse events
- D. the states that have reporting systems all use the same strategies for obtaining adverse event reports and protecting patient confidentiality

LEARNING OBJECTIVE

After reading “**Navigating the minefield of criminal background checks**” (page 36), you should be able to complete the following:

- Outline what should be included in authorizations for criminal background checks and pre-and post-adverse action notices for employment purposes.
- 3. Which of the following would NOT be appropriate for inclusion on a form used to obtain authorization to do a criminal background check on a potential employee?**
- A. Access to criminal background check results will be restricted to authorized personnel and used only for employment purposes
 - B. An arrest record may be grounds for disqualification from employment
 - C. Juvenile offenses and expunged records will not be sought or considered
 - D. We will consider the nature and gravity of the offense(s) when making the employment determination

LEARNING OBJECTIVE

After reading “**Quality of care: Effectively communicating with deaf patients**” (page 39), you should be able to complete the following:

- Discuss the options for establishing effective communications with deaf patients in a hospital setting.
- 4. Which of the following statements is True?**
- A. CART must be used in a broadcast setting, which limits its availability
 - B. Hospitals can meet their ADA obligations for deaf patients by employing an interpreter who knows American Sign Language, because every deaf person is familiar with that language
 - C. In an emergency situation, Deaf Talk is the best alternative, because it can be deployed immediately
 - D. Quality of care for deaf or heard-of-hearing patients should be considered on a case-by-case basis to determine the best method for effective communication



COMPLIANCE CERTIFICATION BOARD

HCCA *Compliance Today* Continuing Education Form

You will receive **one** (1) CEU for answering the HCCA *Compliance Today* CEU questions correctly. After filling out this form:

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Please check here if credit for this quiz is needed for credentials outside of those offered by HCCA/SCCE

COMPLIANCE TODAY: April 2009

Article: "OIG issues three reports on adverse events at hospitals," (page 4)

Article: "Navigating the minefield of criminal background checks," (page 36)

Article: "Quality of care: Effectively communicating with deaf patients," (page 39)

Please indicate your answers.

Please indicate your answer.

Please indicate your answer.

1. A B C D

3. A B C D

4. A B C D

2. A B C D

ATTENDANCE VERIFICATION

By signing below, I certify that I have read the HCCA *Compliance Today* articles that relate to the questions I have answered above. I further certify I will cooperate with the CCB in all administrative functions related to the accreditation of this program and its subsequent recognition as a program fulfilling candidate requirements for CCB certification.

Signature _____ Date _____