

# CHC CEU Quiz for *Compliance Today*, July 2010

To receive one CEU for successfully completing the following quiz, you must answer at least three questions correctly. Only one answer per question is correct. Please indicate your answers on this form. **This quiz expires June 30, 2011. Quizzes received after the expiration date will not be accepted. Only the first attempt per quiz will be accepted.**

## LEARNING OBJECTIVES

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After reading “**Managing employee turnover in a shrinking workforce**” (page 38), you should be able to complete the following:

- Understand how population trends will affect the delivery of health care in the future.
- Describe how the utilization and financing of the U.S. health care industry will change in the next 50 years.

**1. According to the U.S. Census Bureau, how much of the U.S. population will be more than 65 years old by the year 2030?**

- A. 10%
- B. 15%
- C. 20%
- D. 25%

**2. Which of the following is NOT true about trends in the utilization and financing of health care by 2021 and beyond?**

- A. As Baby Boomers retire, they will no longer contribute as much to the tax base that funds Medicare and Medicaid
- B. Many clinical workers will retire and become recipients of the services they now provide
- C. Older people will remain healthier as they age, so the demand for long-term care and assisted living will diminish as time goes on
- D. The shortage of RNs and LPNs is expected to increase, which may cause a higher turnover of employees and diminished quality of care in nursing homes

## LEARNING OBJECTIVE

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After reading “**Opportunity knocks for hospital boards to impact clinical quality**” (page 6), you should be able to complete the following:

- Discuss the impact a hospital’s board of directors has on quality of care measures.
- 3. One indicator that a hospital is likely to be high performing on quality of care is that**
- A. the board is composed of individuals who have very similar backgrounds, mostly from outside the health care industry
  - B. the board or one of its committees is perceived as having more impact on quality than the CEO
  - C. financial performance is a consistent agenda item for board meetings
  - D. quality is a consistent agenda item for board meetings

## LEARNING OBJECTIVE

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After reading “**Waived laboratory tests: Meeting regulatory requirements and implementing best practices**” (page 12), you should be able to complete the following:

- Discuss proper procedures for conducting point-of-care waived tests.
- 4. If a the results of a waived test are documented incorrectly in the laboratory log,**
- A. additional documentation should be added to the log to explain the error and the corrective action taken
  - B. the log entry should be erased and the test should be repeated
  - C. the quick reference guide should be checked for procedural errors
  - D. the laboratory director must be notified



# COMPLIANCE CERTIFICATION BOARD

## Compliance Today Magazine Continuing Education Form

You will receive one (1) CEU for answering HCCA's *Compliance Today Magazine* CEU questions correctly. After filling out this form:

**PLEASE FAX TO:** Liz Hergert, Certification Coordinator, at 952-988-0146

**OR MAIL TO:**

Liz Hergert, Certification Coordinator  
Health Care Compliance Association  
6500 Barrie Road, Suite 250, Minneapolis, MN 55435, United States



### CONTACT INFORMATION

Mr.  Mrs.  Ms.  Dr.

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HCCA Member ID

\_\_\_\_\_  
Applicant Name

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Place of Employment

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Work Street Address

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Work City                      Work State                      Work Zip

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Work Phone                      Work Fax

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Work E-mail

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Home Street Address

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Home City

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### COMPLIANCE TODAY: JULY 2010

Please check here if credit for this quiz is needed for credentials outside of those offered by HCCA/SCCE

**Article:** "Managing employee turnover in a shrinking workforce" (page 38)

**Please indicate your answers.**

1.  A     B     C     D  
2.  A     B     C     D

**Article:** "Opportunity knocks for hospital boards to impact clinical quality" (page 6)

**Please indicate your answer.**

3.  A     B     C     D

**Article:** "Waived laboratory tests: Meeting regulatory requirements and implementing best practices" (page 12)

**Please indicate your answer.**

4.  A     B     C     D

### ATTENDANCE VERIFICATION

By signing below, I certify that I have read the HCCA *Compliance Today* articles that relate to the questions I have answered above. I further certify I will cooperate with the CCB in all administrative functions related to the accreditation of this program and its subsequent recognition as a program fulfilling candidate requirements for CCB certification.

Signature \_\_\_\_\_ Date \_\_\_\_\_