

CHC CEU Quiz for *Compliance Today*, August 2009

To receive one CEU for successfully completing the following quiz, you must answer at least three questions correctly. Only one answer per question is correct. Please indicate your answers on this form. **This quiz expires August 31, 2010. Quizzes received after the expiration date will not be accepted.**

LEARNING OBJECTIVES

After reading “**Surviving the audit: The time is now**” (page 24), you should be able to complete the following:

- Outline a process for responding to an audit request.
- Understand the basics of working with an auditing firm to ensure a successful audit.

1. If a billing manager receives notification from an auditing firm that the firm has been retained by a third-party payer to perform an audit, the manager’s first response should be to

- A. contact the third-party payer and ask for written confirmation that the audit firm has the authority to conduct the audit
- B. determine which patient records will be needed and begin reviewing those files for accuracy and completeness
- C. make copies of all the documents that might support or enhance the company’s position during the audit
- D. schedule a meeting with the audit firm to discuss the scope of the audit

2. Which of the following is the most likely to lead to a successful audit outcome?

- A. Allow the auditors full access to technology systems, so they can find whatever they need to complete the audit
- B. Instruct the staff to interact with the auditors in a cordial and polite manner
- C. Limit the documentation provided to only what is requested by the auditor
- D. Make copies of files, organize the requested documents for the auditor, and flag alternative information sources, such as the location of pertinent x-ray files

LEARNING OBJECTIVES

After reading “**Fraud Enforcement Recovery Act of 2009: Expanding exposure for anti-fraud enforcement**” (page 26), you should be able to complete the following:

- Describe how expanded fraud enforcement recovery measures may impact the day-to-day business operations of health care providers.
- 3. For health care providers, one aspect of the new amendments contained in FERA is that**
- A. cost reports must be reconciled before the final amount of Medicare overpayments can be determined and liability for repayment can be established
 - B. for the False Claim Act to be implicated, a health care provider must knowingly make false representations to the government to induce payment of the claim
 - C. the government will have to rely more heavily on whistleblowers to supply missing information to supplement speculative allegations when a legal complaint is insufficient
 - D. providers may have to change their document retention policies and keep old files for decades

LEARNING OBJECTIVES

After reading “**CMS and States step up Medicaid improper payment recovery efforts, fraud and abuse investigations**” (page 31), you should be able to complete the following:

- Discuss the efforts being made by the federal government and the states to curb fraud and abuse in the Medicaid program.
- 4. Which of the following statements is True?**
- A. The authority of each state’s Medicaid program integrity agency to conduct investigations is fairly uniform from state to state
 - B. The Medicaid Integrity Contractor program has developed detailed audit protocols for managed care organizations
 - C. One of the areas identified as significantly vulnerable by the most recent Medicaid Program Integrity Summary is incomplete or inaccurate provider enrollment information
 - D. West Virginia is the only the state that does not have a Medicaid Fraud Control Unit



COMPLIANCE CERTIFICATION BOARD

HCCA Compliance Today Continuing Education Form

You will receive **one** (1) CEU for answering the HCCA *Compliance Today* CEU questions correctly. After filling out this form:

Please fax to **Liz Hergert, Certification Coordinator**, at 952-988-0146

Or mail to the address below:

Liz Hergert, Certification Coordinator
Health Care Compliance Association
6500 Barrie Road, Suite 250
Minneapolis, MN 55435, United States



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Please check here if credit for this quiz is needed for credentials outside of those offered by HCCA/SCCE

COMPLIANCE TODAY: August 2009

Article: "Surviving the audit:
The time is now" (page 24)

Please indicate your answers.

1. A B C D

2. A B C D

Article: "Fraud Enforcement
Recovery Act of 2009: Expanding
exposure for anti-fraud enforcement"
(page 26)

Please indicate your answer.

3. A B C D

Article: "CMS and States step up
Medicaid improper payment recovery
efforts, fraud and abuse investigations"
(page 31)

Please indicate your answer.

4. A B C D

ATTENDANCE VERIFICATION

By signing below, I certify that I have read the HCCA *Compliance Today* articles that relate to the questions I have answered above. I further certify I will cooperate with the CCB in all administrative functions related to the accreditation of this program and its subsequent recognition as a program fulfilling candidate requirements for CCB certification.

Signature _____

Date _____