

# CHC CEU Quiz for *Compliance Today*, September 2009

To receive one CEU for successfully completing the following quiz, you must answer at least three questions correctly. Only one answer per question is correct. Please indicate your answers on this form. **This quiz expires September 30, 2010. Quizzes received after the expiration date will not be accepted.**

## LEARNING OBJECTIVES

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After reading “**Improving quality of care: OIG releases report on nursing home compliance programs**” (page 7), you should be able to complete the following:

- Identify the key points about quality initiatives that a compliance officer should discuss with board members.
  - Recognize how integrating quality and the compliance program will improve quality processes and structures.
1. **The chief compliance officer should review quality-of-care initiatives in the compliance program with the board of directors to make sure they are aware that**
    - A. billing issues have a greater impact on the bottom line than quality issues, if failures to provide quality care are discovered
    - B. patient safety and the delivery of medically necessary care are essential to the facility’s long-term financial wellbeing
    - C. a quality initiative for patient care should begin at the grassroots with the nurses and others who have direct contact with patients
    - D. value-based purchasing may be adopted by Medicare in the future, but does not need to be addressed now
  2. **Which of the following statements is True?**
    - A. Financial disincentives for hospital-acquired conditions are part of a movement toward value-based purchasing by the Medicare program
    - B. Having a strong departmental structure facilitates a proactive response to quality-of-care issues
    - C. A hospital can bill the beneficiary for charges associated with a hospital-acquired condition, if Medicare does not cover the additional costs
    - D. OIG’s report on the impact of corporate integrity agreements on patient care in nursing homes has little relevance outside the nursing home industry

## LEARNING OBJECTIVE

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After reading “**Creating and measuring effective compliance training**” (page 24), you should be able to complete the following:

- Outline the steps used to develop effective compliance training.
3. **When putting together the possible topics for a training session, a needs analysis should be based on identifying**
    - A. the biggest compliance and reputational risks that are likely to be faced by your organization
    - B. the facilities available for live training (e.g., conference room, projection equipment, handouts) or the resources available to design computer-based training
    - C. how much time and budget you have to devote to training during this fiscal year
    - D. which laws apply to your organization, so you can train employees on every law or issue they may face, according to their job responsibilities

## LEARNING OBJECTIVE

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After reading “**The intersection of revenue cycle and compliance: Showing ROI for your compliance budget**” (page 34), you should be able to complete the following:

- Discuss how spending money on compliance efforts during challenging economic times affects the bottom line.
4. **Trimming the Compliance budget to help meet financial goals during an economic recession**
    - A. is less risky, because the government is also curtailing its enforcement efforts, due to budget constraints
    - B. makes sense, because it’s hard to demonstrate a return on investment for those dollars, even when the general economy is prospering
    - C. may contribute to increasing risks for fraud and abuse, such as medical identity theft
    - D. may not cause lasting harm, because risks decrease as revenue decreases



# COMPLIANCE CERTIFICATION BOARD

## HCCA *Compliance Today* Continuing Education Form

You will receive **one** (1) CEU for answering the HCCA *Compliance Today* CEU questions correctly. After filling out this form:

Please fax to **Liz Hergert, Certification Coordinator**, at 952-988-0146

Or mail to the address below:

**Liz Hergert, Certification Coordinator**  
**Health Care Compliance Association**  
**6500 Barrie Road, Suite 250**  
**Minneapolis, MN 55435, United States**



### CONTACT INFORMATION

Mr.  Mrs.  Ms.  Dr.

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 HCCA Member ID

\_\_\_\_\_  
 Home Address

\_\_\_\_\_  
 Applicant Name

\_\_\_\_\_  
 Home City

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 Place of Employment

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Please check here if credit for this quiz is needed for credentials outside of those offered by HCCA/SCCE

### COMPLIANCE TODAY: September 2009

**Article:** "Improving quality of care: OIG releases report on nursing home compliance programs" (page 7)

**Please indicate your answers.**

1.    A        B        C        D

2.    A        B        C        D

**Article:** "Creating and measuring effective compliance training" (page 24)

**Please indicate your answer.**

3.    A        B        C        D

**Article:** "The intersection of revenue cycle and compliance: Showing ROI for your compliance budget" (page 34)

**Please indicate your answer.**

4.    A        B        C        D

### ATTENDANCE VERIFICATION

By signing below, I certify that I have read the HCCA *Compliance Today* articles that relate to the questions I have answered above. I further certify I will cooperate with the CCB in all administrative functions related to the accreditation of this program and its subsequent recognition as a program fulfilling candidate requirements for CCB certification.

Signature \_\_\_\_\_

Date \_\_\_\_\_