

CHC CEU Quiz for *Compliance Today*, October 2009

To receive one CEU for successfully completing the following quiz, you must answer at least three questions correctly. Only one answer per question is correct. Please indicate your answers on this form. **This quiz expires October 31, 2010. Quizzes received after the expiration date will not be accepted.**

LEARNING OBJECTIVES

After reading “**Keeping current**” (page 20), you should be able to complete the following:

- Formulate a plan of action to remedy compliance deficiencies and stay current in the future.
 - Discuss management practices that lead to high performing, customer-focused health care organizations.
1. **If an organization with limited resources has fallen behind on current compliance requirements, the compliance officer should work with the board to**
 - A. assess how often compliance risks have caused unexpected losses such as lawsuits in the past, budget for probable future losses, and decide whether getting up to speed will save money in the long run
 - B. determine the most critical area in terms of patient safety, then send a staff member to a relevant seminar and have that person train the rest of the staff in this area
 - C. emphasize to the staff that “We are out of compliance, this is very serious, and we are going to implement changes to make improvements.”
 - D. form a committee to obtain “buy in” on the importance of getting up to speed, and then staying current, on compliance issues
 2. **Which of the following is NOT a good strategy for maintaining compliance with current standards?**
 - A. Budget to invest consistently and incrementally in training and accreditation for the staff
 - B. Hire people who are already knowledgeable about current regulatory changes and leverage their skills to train the rest of the staff
 - C. Make major technology purchases when the current system become obsolete, rather than upgrading the system every few years
 - D. Strive to meet one set of sanctioned performance standards so the organization can meet other standards through deemed status

LEARNING OBJECTIVE

After reading “**Medicare coverage and compliance for providers of ambulance services**” (page 4), you should be able to complete the following:

- Correctly determine whether Medicare Part A or Part B should be billed for transporting patients/beneficiaries by ambulance.
3. **In which of the following scenarios should Medicare Part A be billed for transporting a Medicare beneficiary?**
 - A. A hospital-owned ambulance responds to a 9-1-1 call at a residence and transports a patient, who is then admitted to the hospital
 - B. Inpatient is returned to the original hospital following a diagnostic test at a second hospital, and both hospitals have the same Medicare provider number
 - C. Patient is discharged from one hospital and transported to be admitted to a second hospital that has a separate Medicare provider number
 - D. Patient is transported from a free-standing suburban emergency department to the main hospital campus downtown as an inpatient

LEARNING OBJECTIVE

After reading “**New York State’s enhanced compliance efforts around Medicare billing and quality**” (page 41), you should be able to complete the following:

- Outline steps to take to ensure that all adverse events are reported and dealt with properly.
4. **Compliance officers who discover that adverse events may be occurring but are not always properly reported should**
 - A. arrange a random audit of patient files to see how the coders are documenting conditions that should have been reported as present on admission
 - B. check with the Patient Accounts department to see what policies and procedures are in place for billing the patient if an adverse event occurs and insurance denies payment
 - C. interview personnel in the Risk Management and Quality departments to see what controls are in place to prevent future adverse events
 - D. let the Risk Management and Quality departments handle it



COMPLIANCE CERTIFICATION BOARD

HCCA *Compliance Today* Continuing Education Form

You will receive **one** (1) CEU for answering the HCCA *Compliance Today* CEU questions correctly. After filling out this form:

Please fax to **Liz Hergert, Certification Coordinator**, at 952-988-0146

Or mail to the address below:

Liz Hergert, Certification Coordinator
Health Care Compliance Association
6500 Barrie Road, Suite 250
Minneapolis, MN 55435, United States



CONTACT INFORMATION

Mr. Mrs. Ms. Dr.

HCCA Member ID

Home Address

Applicant Name

Home City

Place of Employment

Home State

Home Zip

Work Address

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Please check here if credit for this quiz is needed for credentials outside of those offered by HCCA/SCCE

COMPLIANCE TODAY: October 2009

Article: "Keeping current" (page 20)

Please indicate your answers.

1. A B C D

2. A B C D

Article: "Medicare coverage and compliance for providers of ambulance services" (page 4)

Please indicate your answer.

3. A B C D

Article: "New York State's enhanced compliance efforts around Medicare billing and quality" (page 41)

Please indicate your answer.

4. A B C D

ATTENDANCE VERIFICATION

By signing below, I certify that I have read the HCCA *Compliance Today* articles that relate to the questions I have answered above. I further certify I will cooperate with the CCB in all administrative functions related to the accreditation of this program and its subsequent recognition as a program fulfilling candidate requirements for CCB certification.

Signature _____ Date _____