# **Clinical Practice** Compliance Conference

## October 27–29 | Nashville, TN

Face industry challenges head-on at a conference designed to help you grow an effective compliance practice in a clinical setting.



## hcca-info.org/clinical

Questions? catherine.stollenwerk@corporatecompliance.org



## About

At the annual Clinical Practice Compliance Conference, you can learn about the latest government initiatives and enforcement trends related to physicians and clinics. You'll also gain practical strategies to address risk and improve your compliance program, as well as make valuable industry connections.

## Who should attend?

This conference is ideal for members of legal, compliance, and clinician teams. Past attendees have included:

- Compliance officers
- Coders
- Managers
- Physicians
- General counsel
- Compliance attorneys

## What will attendees learn?

Sessions cover a wide range of compliance topics related to clinics. This year the agenda includes these trending topics:

- Medicare and Medicaid appeals and grievances
- · Billing standards vs. the standard of care
- · Identifying compliance problems in your practice
- CMS audits and investigations
- Opioid risk and DEA audits
- Regaining compliance after cyberattacks

## **HCCA's mission**

HCCA exists to champion ethical practice and compliance standards in all organizations and to provide the necessary resources for compliance professionals and others who share these principles.

## **Contact us**

Please visit us online at hcca-info.org/clinical to learn more about the conference and HCCA's other programs.

## **Program at a Glance**

### Sunday, October 27

7:00 ам-6:30 рм	Registration
8:00-9:30 am	P1 "Yes, a Physician May Bill Medicare for Incident-To Services of Another Physician" and Answers to Other Questions about Incident-To Policy – Paul W. Kim, Member, Cole Schotz P.C.
9:30-9:45 ам	Networking Break
9:45–11:15 am	P2 Supporting Clinical Excellence and Co-Location Compliance – Anne Daly, Chief Compliance and Integrity Officer, Children's Hospital of Chicago Medical Center, Ciara Fordham, Compliance Program Director, Ann & Robert H. Lurie Children's Hospital of Chicago; Tanvi Gupta, Director of Enterprise Risk Management, Children's Hospital of Chicago Medical Center
11:15 ам-12:30 рм	Lunch (on your own)
12:30-2:00 рм	P3 Patients Over Paperwork: E&M Options? – Bess Ann Bredemeyer, Senior Vice President of Client Operations, Aviacode
2:00-2:15 рм	Networking Break
2:15-3:45 рм	P4 Navigating the Compliance Pitfalls of Telemedicine – C.J. Wolf, Senior Compliance Executive, Healthicity; Jay McVean, Director, UT Health
3:45-4:00 рм	Networking Break
4:00-5:30 рм	P5 All About Appeals and Grievances: Review of the Regulations and How to Navigate Your Way Through These Processes at a Medicare and Medicaid Health Plan – Gail Kinkead, Director, Protiviti; Anthony H. Choe, Counsel, Polsinelli PC
5:30-6:30 рм	Welcome Reception

#### Monday, October 28

	,		
7:00 ам-6:00 рм	Registration		
7:00-8:15 ам	Continental Breakfast (provided)		
8:15-8:30 ам	Opening Remarks		
8:30-9:30 am	GENERAL SESSION GS1 HHS-OIG Compliance Priorities: Trends, Technology, and Takeaways – Andrew VanLandingham, Senior Counselor for Medicaid Policy and (Acting) Health Information Technology, Office of the Inspector General		
9:30-10:30 ам	GENERAL SESSION GS2 Emotional Intelligence: How to Develop and Use These Skills to Build Mutual Success – Adam L. Myers, Chief, Population Health and Director, Cleveland Clinic Community Care		
10:30-11:00 ам	Networking Break		
11:00 am-12:00 pm	<b>101 Preparing for the On-Site Regulatory Inspection –</b> Lela A. Goldwyn, Senior Compliance Analyst, Seattle Children's Hospital	<b>102 Ensuring Medical Necessity: The Overarching Criteria of</b> <b>Evaluation and Management Documentation</b> – Caroline Whitlock, Senior Compliance Consultant, Baylor Scott & White/HTPN; Jennie E. Moody, Supervisor Physician Coding Compliance, Baylor Scott & White/HTPN	
12:00-1:00 рм	Networking Lunch (provided)		
1:00-2:00 pm	<b>201</b> Do the Right Thing: Leading a Federally Qualified Health Center's Response to a Medicare Targeted Probe & Educate (TPE) Audit – Robyn M. Hoffmann, Corporate Compliance Officer and QI Liaison, Fair Haven Community Health Clinic	<b>202 Identifying Compliance Problems in Your Practice –</b> Betzaida L. Shands, Vice President of Regulatory Affairs and Chief Compliance Officer, University Physicians' Association, Inc.; Jerry Willis, Vice President of Operations and Chief Operations Officer, University Physicians' Association, Inc.	
2:00-2:30 рм	Networking Break		
2:30-3:30 pm	<b>301</b> Timed Psychotherapy Under the Revised CPT Construct: Looking Back on the First Year of the New Billing Standards vs. the Standard of Care – David N. Hoffman, Chief Compliance Officer, Carthage Area Hospital	<b>302</b> Physician Recruitment Agreements: The DOs and DON'Ts of Income Support – Cathy Bodnar, Chief Compliance and Privacy Officer, Cook County Health; James Munz, Regional Director of Business Development, Advocate Aurora Health	
3:30-4:00 рм	Networking Break		
4:00-5:00 pm	<b>401 Incident-To Billing: The Convergence of Access, Documentation,</b> <b>and the Bottom Line</b> – Lynn M. Myers, Chief Medical Officer, Texas Health Physicians Group	<b>402</b> Can the Provider Dismiss the Patient from Their Practice? – Michelle L. Pinter, Corporate Director of Medical Group Compliance, McLaren Health Care; Diana Nalett, Regional Director of Operations, McLaren Medical Group	
5:00-6:00 рм	Networking Reception		

## Tuesday, October 29

7:30 ам-3:30 рм	Registration		
7:30-8:30 ам	Continental Breakfast (provided)		
8:30-9:30 am	GENERAL SESSION GS3 HHS Cybersecurity Top Threats and Best Practices – Christopher M. Gibson, Manager, Information Security, Indiana University Health		
9:30–10:30 am	<b>GENERAL SESSION 654</b> Lessons Learned from Recent Physician Practice Enforcement Actions – Anna M. Grizzle, Partner, Bass, Berry & Sims PLC; Shannone Raybon, Managing Counsel, CareSpot		
10:30-11:00 ам	Networking Break		
11:00 ам-12:00 рм	<b>501 DEA Compliance Bootcamp 101 with Case Studies –</b> Dennis Wichern, Partner, Prescription Drug Consulting	<b>502 CMS Audit Success: Prescriber Oversight and Documentation</b> <b>Strategies –</b> <i>Michelle Rigby, Director, BluePeak Advisors; Crescent Moore,</i> <i>Senior Consultant, BluePeak Advisors</i>	
12:00-1:00 рм	Networking Lunch (provided)		
1:00-2:00 pm	601 Evolution of Monitoring Tools in Physician Practice to Identify Risk – Valerie T. Cloud, Assistant Vice President of Compliance Program Management and ACO, Atrium Health	602 Identifying Unexpected and Practice-Saving Clinical Risk Exposures: A Case Study – Donna H. Nicholson, Vice President of Risk Management, Curi—a Medical Mutual Company	
2:00-2:15 рм	Networking Break		
2:15-3:15 рм	<b>701 Integrity without Ignorance</b> – Eric Christensen, Director of Client Services, Healthcare Compliance Pros	<b>702 Compliance in a Time of Crisis –</b> Dave Wortman, Founder and Chief Executive Officer, Diagnotes; Ron Pelletier, Founding Partner, Pondurance	

(Agenda is subject to change.)

## SUNDAY, OCTOBER 27

#### 7:00 AM-6:30 PM Registration

#### 8:00-9:30 AM

P1 "Yes, a Physician May Bill Medicare for Incident-To Services of Another Physician" and Answers to Other Questions about Incident-To Policy



Member, Cole Schotz P.C.

- Learn the Medicare incident-to rule as presented by the former CMS employee who drafted the 2002 regulation
- Implement protocols to comprehensively and compliantly bill Medicare for incident-to services
- Identify and address areas of risk before Medicare auditors do

#### 9:30-9:45 AM

**Networking Break** 

#### 9:45-11:15 АМ

#### P2 Supporting Clinical Excellence and Co-Location Compliance

#### Anne Daly

Chief Compliance and Integrity Officer, Children's Hospital of Chicago Medical Center

#### Ciara Fordham

Compliance Program Director, Ann & Robert H. Lurie Children's Hospital of Chicago

#### 🛐 Tanvi Gupta

Director of Enterprise Risk Management, Children's Hospital of Chicago Medical Center

- Clinical integration and multidisciplinary care drive quality and efficacy in healthcare
- Regulations and payor rules set limits and boundaries on what services may be billed when performed in which space and by whom
- Careful consideration of clinical initiatives and the space in which they will be provided and by whom can enable collaborative, interactive care that meets billing compliance requirements

#### 11:15 ам-12:30 рм

Lunch (on your own)

#### 12:30-2:00 РМ

#### **P3** Patients Over Paperwork: E&M Options?



#### Bess Ann Bredemeyer

Senior Vice President of Client Operations, Aviacode

- Discuss optional documentation changes in 2019
- Review 2021 proposed changes
- Consider impact of potential changes to continuity of care & payment

#### 2:00-2:15 РМ

**Networking Break** 

#### 2:15-3:45 РМ

## P4 Navigating the Compliance Pitfalls of Telemedicine



Senior Compliance Executive, Healthicity

#### ] Jay McVean

Director, UT Health

- Address misconceptions among clinicians of the differences between the reality of current telemedicine delivery methods and the future possibilities of telemedicine
- Discuss the compliance risk associated with IT Security, HIPAA, coding, and reimbursement
- Explore how some states are approaching legislation and regulations for telemedicine, with a deeper dive into how the state of Texas is approaching telemedicine as an example

#### 3:45-4:00 рм

**Networking Break** 

#### 4:00-5:30 рм

**P5** All About Appeals and Grievances: Review of the Regulations and How to Navigate Your Way Through These Processes at a Medicare and Medicaid Health Plan



Gail Kinkead Director, Protiviti



Anthony H. Choe Counsel, Polsinelli PC

- Review of Medicaid and Medicare Appeal and Grievance regulatory requirements, including how Plans are audited by CMS and Medicaid State Agencies on adhering to these rules
- Discuss the Appeal and Grievance process and scenarios from both the Plan and Provider perspective: What are Best Practices?
- Explore options after the Appeal or Grievance is denied at the Health Plan level: What happens next?

#### 5:30-6:30 PM Welcome Reception

## **MONDAY, OCTOBER 28**

#### 7:00 AM-6:00 PM

Registration

#### 7:00-8:15 AM

Continental Breakfast (provided)

#### 8:15-8:30 AM **Opening Remarks**

#### 8:30-9:30 AM

#### **GENERAL SESSION GS1** HHS-OIG Compliance Priorities: Trends, Technology, and Takeaways



#### Andrew VanLandingham

Senior Counselor for Medicaid Policy and (Acting) Health Information Technology, Office of the Inspector General

- OIG Update on Fiscal Year 2019
- Trends in oversight and enforcement related to the opioid epidemic, home and community-based settings, telemedicine, integrity agreements, and recent work plan additions
- Emerging compliance and enforcement issues related to health technology
- OIG's recent Regulatory Sprint to Coordinated Care proposed rule for the anti-kickback statute

#### 9:30-10:30 AM

#### **GENERAL SESSION**

#### **GS2** Emotional Intelligence: How to Develop and Use These Skills to Build Mutual Success



#### Adam L. Myers

Chief, Population Health and Director, Cleveland Clinic Community Care

- How to develop El capabilities
- Principles of applying these skills to real-world situations
- · How to preserve your own sense of wholeness in difficult situations

#### 10:30-11:00 AM **Networking Break**

#### 11:00 AM-12:00 PM

#### **101** Preparing for the On-Site Regulatory Inspection



Lela A. Goldwyn Senior Compliance Analyst, Seattle Children's Hospital

- Completing an on-site regulatory inspection of your practice from the front door signage to the hazardous waste pick-up; a simple method to assure your practice is protected against the myriad of regulatory requirements
- Shared lessons from the field (and Bernie Madoff, too!); how to conduct an invasive inspection without being intrusive; ask the right questions before the inspectors do!
- Spotting discrepancies quickly, using an on-site survey for new acquisitions and how to conduct corrective actions

#### **102** Ensuring Medical Necessity: **The Overarching Criteria of Evaluation** and Management Documentation



**Caroline Whitlock** Senior Compliance Consultant, Bavlor Scott & White/HTPN



#### Jennie E. Moody

Supervisor Physician Coding Compliance, Baylor Scott & White/HTPN

- · Clear and Present Danger: How EMRs contribute to lack of medical necessity
- · True Grit: How to have the difficult discussions when the volume of documentation is the primary influencer
- The Pursuit of Clarity: Learn key concepts that every coder should do to accurately code Medical Necessity

#### 12:00-1:00 PM

#### Networking Lunch (provided)

#### 1:00-2:00 PM

#### **201** Do the Right Thing: Leading a Federally **Qualified Health Center's Response to a** Medicare Targeted Probe & Educate (TPE) Audit



Corporate Compliance Officer and QI Liaison, Fair Haven Community Health Clinic

- · How to articulate the key requirements and potential outcomes of a Medicare Targeted Probe & Educate (TPE) audit to a Federally Qualified Health Center's Administration, clinical leadership, and **Board of Directors**
- · How to develop an inter-departmental timeline and workflow to ensure a Federally Qualified Health Center's timely response to the Medicare Administrative Contractor (MAC)
- · How to address Medicare TPE Round 1 findings pertaining to treatment plan documentation in the electronic health record (EHR) and ensure that Medicare enrollees are only booked with providers that meet Medicare's "core practitioner" requirements

#### **202** Identifying Compliance Problems in Your Practice



#### Betzaida L. Shands

Vice President of Regulatory Affairs and Chief Compliance Officer, University Physicians' Association, Inc.

#### Jerry Willis

Vice President of Operations and Chief Operations Officer, University Physicians' Association, Inc.

- · Assessing current workflow and compliance standards
- HHS (OCR, OIG) Physician Practice Roadmap
- Compliance standard implementation and beyond

#### 2:00-2:30 PM **Networking Break**

#### 2:30-3:30 PM

#### **301** Timed Psychotherapy Under the Revised CPT **Construct: Looking Back on the First Year of the** New Billing Standards vs. the Standard of Care



#### David N. Hoffman

Chief Compliance Officer, Carthage Area Hospital

- The new requirement for timed billing has posed a compliance and ethical challenge for billers and clinicians alike; learn how to honor the therapist's obligation to the patient, and the coder's duty to verify medical necessity
- Learn how to conduct chart reviews that verify adequate documentation for in-person and telemedicine encounters with patients young and old, and the caregiver's perspectives that influence treatment plans and prognosis
- A discussion of the use of experts to evaluate the indication for psychotherapy in special needs populations, and the role of "informants" in guiding the clinical judgments necessary to promote high quality care

#### **302** Physician Recruitment Agreements: The DOs and DON'Ts of Income Support

#### Cathy Bodnar

Chief Compliance and Privacy Officer, Cook County Health



James Munz Regional Director of Business Development, Advocate Aurora Health

- Consider the regulatory environment with a focus on Stark mandates and IRS scrutiny
- Establish oversight to avoid breach; tools and protocols for eligibility and monitoring compliance
- · Solutions to remain compliant through remedies and corrective actions

#### 3:30-4:00 PM

**Networking Break** 

#### 4:00-5:00 PM

#### 401 Incident-To Billing: The Convergence of Access, Documentation, and the Bottom Line



Chief Medical Officer, Texas Health Physicians Group

- Review Definitions and Requirements
- Get clear on "Incident-To" vs. Direct Billing
- Learn best documentation practices to support payment at the physician fee schedule

#### 402 Can the Provider Dismiss the Patient from Their Practice?



Michelle L. Pinter

Corporate Director of Medical Group Compliance, McLaren Health Care

#### Diana Nalett

Regional Director of Operations, McLaren Medical Group

- The basics in patient dismissals
- The compliance professional's role and the role of other staff members
- How to handle patient dismissals once approved or denied

#### 5:00-6:00 PM

**Networking Reception** 

## **TUESDAY, OCTOBER 29**

#### 7:30 AM-3:30 PM Registration

7:30-8:30 AM Continental Breakfast (provided)

#### 8:30-9:30 AM

**GENERAL SESSION** 

#### **GS3 HHS Cybersecurity Top Threats and Best Practices**

#### Christopher M. Gibson

Manager, Information Security, Indiana University Health

- The 405(d) task group—comprising more than 150 information security officers, privacy experts, medical professionals, and industry leaders-was convened by HHS to strengthen the healthcare and public health cybersecurity posture.
- In January of 2019, the group produced applicable and voluntary guidance that seeks to cost effectively reduce cybersecurity risk.
- This session will provide users with a working knowledge and resources to address the top 5 threats and 10 best practices for mitigating those threats in small, medium, and large healthcare organizations,

#### 9:30-10:30 AM

#### **GENERAL SESSION**

#### **GS4** Lessons Learned from Recent **Physician Practice Enforcement Actions**



Anna M. Grizzie Partner, Bass, Berry & Sims PLC Anna M. Grizzle

#### Shannone Raybon

Managing Counsel, CareSpot

- · Review of recent enforcement actions, including billing/coding and compensation arrangements, as hypotheticals to understand potential issues and lessons learned from the settlements
- Discussion of potential individual liability physicians and other leaders of physician practices can face and recommendations for obtaining buy-in by thought leaders on the compliance initiatives to prevent enforcement actions
- Practical tips for operationalizing lessons learned into physician practice compliance programs, including suggestions for training, auditing/monitoring options, and recommendations for correcting identified issues

#### 10:30-11:00 AM

#### **Networking Break**

#### 11:00 ам-12:00 рм

#### **501 DEA Compliance Bootcamp 101** with Case Studies



Dennis Wichern

Partner, Prescription Drug Consulting

- Learn what triggers a DEA audit and what investigators are seeking
  when they visit a hospital, medical office, or pharmacy
- Recognize important and recurring opioid risk areas by a review of multiple case studies involving hospitals, pharmacies, and prescribers
- Learn practical strategies and tips to reduce opioid risk at your medical organization while complying with federal law

#### **502 CMS Audit Success: Prescriber** Oversight and Documentation Strategies

#### Michelle Rigby

Director, BluePeak Advisors

#### Crescent Moore

Senior Consultant, BluePeak Advisors

- Overview of CMS Audits and how Prescribers are impacted
- Recent changes in Medicare Guidance: What that means for Prescribers and how these changes will impact Prescriber documentation and oversight
- · How Plans and Prescribers should interact to be more compliant

#### 12:00-1:00 РМ

Networking Lunch (provided)

#### 1:00-2:00 PM

## **601** Evolution of Monitoring Tools in Physician Practice to Identify Risk



Valerie T. Cloud Assistant Vice President of Compliance Program Management and ACO, Atrium Health

- Design and implement tools that monitor risk in practice
- Develop computer based training and education on data analytics
- Share lessons learned on the improved experience from the physician practice constitutes

#### **602** Identifying Unexpected and Practice-Saving Clinical Risk Exposures: A Case Study



Donna H. Nicholson

Vice President of Risk Management, Curi—a Medical Mutual Company

- Insights from a recent comprehensive clinical and operational risk assessment; review unexpected risks and inconsistencies identified for a multi-location and multi-specialty healthcare organization
- Learn how to identify common areas of clinical and organizational risk and changes that can help ensure compliance
- Take away risk management advice and processes to consider in the ever-shifting landscape

#### 2:00-2:15 РМ

#### **Networking Break**

#### 2:15-3:15 РМ

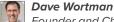
#### **701** Integrity without Ignorance



Director of Client Services, Healthcare Compliance Pros

- Learn how to educate staff in a process of honesty and accuracy with patient care, billing, coding, and interpersonal relationships with co-workers and patients
- Understand how to address and report breaches, and how these are learning opportunities for your practice
- Educate yourself to be a leader in regard to whistleblowers and compliance hotlines

#### 702 Compliance in a Time of Crisis



Founder and Chief Executive Officer, Diagnotes



Founding Partner, Pondurance

- In 2018, Hancock Health in Greenfield, Indiana was the victim of a cyberattack and ransom that took down their EHR, internet service, patient portal, and email for four days; two companies—Diagnotes and Pondurance—helped Hancock through the crisis
- Why Diagnotes a secure, HIPAA-compliant clinical communication platform was not affected by the attack and how Hancock's providers used Diagnotes to coordinate care and share system-wide crisis updates
- How Pondurance identified the point of entry for the attack, closed it down, worked with the FBI to help Hancock navigate the tricky Bitcoin ransom negotiations, and restored all systems

# Find out what **HCCA** can do for you

Join a community of 12,700+ healthcare compliance professionals. Gain access to a wealth of knowledge, resources, and industry connections. Become a member of the Health Care Compliance Association (HCCA).



#### Educational Conferences

Enjoy registration discounts for a robust

calendar of events, ranging from weekly webinars, one-day regional conferences, to three-and-a-half day national conferences, and classroomstyle academies covering the basics of healthcare, privacy, and research.



#### Publications and Resources

Solve your compliance problems with our

valuable publications at a discounted rate. In addition you will receive our monthly members-only magazine, *Compliance Today*. Stay up-to-date on the latest compliance practices and news.



## CEUs & Certification

Receive discounts on Compliance Certification Board

(CCB)<sup>®</sup> certification exams. Flex your knowledge of compliance and be a resource in your field.

# 5

#### Networking Opportunities

Don't feel stranded on a compliance

island. Meet and connect at HCCA events and share ideas on HCCA*net*, our thriving online healthcare compliance community.

## Join today hcca-info.org/membership



Full name: \_

(please type or print)

Sharing your demographic information with HCCA will help us create better networking opportunities for you. Thank you for taking a moment to fill out the form below.

#### **DEMOGRAPHIC INFORMATION**

#### What is your functional job title? Please select one.

□ Academic/Professor □ Consultant □ Administration Controller Ethics Officer □ Asst Compliance Officer Attorney (In-House Counsel) Executive Director Attorney (Outside Counsel) General Counsel Audit Analyst HIM Professional □ Audit Manager/Officer □ HIPAA/Privacy Officer Billing Manager/Officer □ Human Resources Charger Master Medical Director □ Chief Compliance Officer □ Nurse CEO/President □ Nurse Manager Chief Financial Officer □ Patient Safety Officer Chief Information Officer Pharmacy Director □ Chief Medical Officer □ Physician □ Chief Operating Officer Quality Assurance/ Quality of Care Clinical □ Regulatory Officer Coder □ Reimbursement Coordinator Compliance Analyst Research Analyst □ Compliance Coordinator Risk Manager □ Compliance Director □ Trainer/Educator Compliance Fraud Examiner □ Vice President □ Compliance Officer □ Other (please list below) □ Compliance Specialist

List others not listed here:

#### Please tell us if you are a first-time attendee of the Clinical Practice Compliance Conference:

 $\hfill\square$  This is my first HCCA Clinical Practice Compliance Conference

#### REGISTRATION CONTINUES ON NEXT PAGE (over)

#### What is your primary health care entity?

□ Academic	□ Managed Care
Ambulance/Transportation	□ Medical Device Manufacturer
Behavioral Health	Medical/Clinical Research
Consulting Firm	
<ul> <li>Durable Medical Equipment</li> <li>Government Provider</li> <li>Health System</li> <li>Health System/Teaching</li> <li>Home Care/Hospice</li> <li>Hospital</li> <li>Hospital/Teaching</li> <li>Integrated Delivery System</li> <li>Integrated Health System</li> <li>Laboratory</li> </ul>	<ul> <li>Other Provider of Services/Products to Health Care Entities</li> <li>Payor/Insurance</li> <li>Pharmaceutical Manufacturer</li> <li>Physician Practice</li> <li>Rehabilitation</li> <li>Retail Pharmacy</li> <li>Third-Party Billing</li> <li>Other (please list below)</li> </ul>
□ Law Firm	

Long-Term Care

List others not listed here:

#### What certifications do you hold? Select all that apply.

□BA	□ CHE	□ FHFMA	□MSN
BBA	□ CHP	DID	□ MT
□BS	□ СНРС	LLM	$\Box$ NHA
BSN	□ CHRC	□ MA	🗆 PhD
□ CCEP	□ CIA	□ MBA	RHIA
CEM	□ CPA	□ MHA	RHIT
□ccs	□ CPC	□ MPA	$\Box$ RN
CCS-P	CPHQ	□ MPH	
CFE		□MS	
□снс	🗆 ESQ	□ MSHA	

List others not listed here:

#### **CONTACT INFORMATION**

Member/Account Number (if ap	olicable/known)	
First Name		MI
Last Name		
Credentials (CHC, CCEP, etc.)		
Job Title		
Organization (name of employer)		
Street Address		
City/Town		State/Province
Zip/Postal Code	Country	
Phone	Fax	

Email (required for registration confirmation & conference information)

#### **SESSION SELECTION**

Please indicate below which sessions you would like to attend. This information will be used only to assist us in planning. You are not obligated to attend selected sessions.

SUNDAY	MONDAY	TUESDAY
PRE-CONFERENCE AM	11:00 ам-12:00 рм	11:00 ам-12:00 рм
8:00-9:30 AM	O 101	O 501
O P1	0 102	<mark>○</mark> 502
9:45-11:15 АМ	1:00-2:00 рм	1:00-2:00 рм
O P2	O 201	O 601
SUNDAY	O 202	O 602
PRE-CONFERENCE PM	2:30-3:30 рм	2:15-3:15 РМ
12:30-2:00 PM	O 301	<mark>O</mark> 701
O P3	O 302	O 702
2:15-3:45 рм	4:00-5:00 рм	
O P4	O 401	
	O 402	
4:00-5:30 PM		
O P5		

#### **DIETARY NEEDS SPECIAL REQUEST**

O Kosher (Hechsher certified) O Kosher-Style (no shellfish, pork, or meat/dairy mixed)

O Gluten Free O Vegetarian O Vegan O Other (write below)

#### HEALTH CARE COMPLIANCE ASSOCIATION

6500 Barrie Road, Suite 250, Minneapolis, MN 55435 P 888.580.8373 or 952.988.0141 | F 952.988.0146 hcca-info.org | helpteam@hcca-info.org



#### REGISTRATION

(Registration fees are as listed and considered net of any local withholding taxes applicable in your country of residence.)

HCCA Members	\$875
Non-Members	\$1049
First-Time Membership & Registration     SAVE BY JOINING HCCA TODAY (first-time members only; dues regularly	
Pre-Conference Registration	\$250
Group Discount: subtract from total (see details under "Terms & Conditions" on page 11)	
TOTAL \$	

#### PAYMENT

○ Invoice me

O Check enclosed (payable to HCCA)

○ I authorize HCCA to charge my credit card *(choose below)* CREDIT CARD: ○ American Express ○ Visa ○ MasterCard ○ Discover

Due to PCI Compliance, please **do not provide any credit card information via email**. You may email this form to helpteam@hcca-info.org (without credit card information) and call HCCA at 888.580.8373 or 952.988.0141 with your credit card information.

Credit Card Account Number

Credit Card Expiration Date

Cardholder's Name

Cardholder's Signature

By submitting this registration form, you agree to the TERMS & CONDITIONS outlined on page 11—including the USE OF INFORMATION—as well as the PRIVACY STATEMENT located at hcca-info.org/privacy.aspx.

#### HOW TO SUBMIT REGISTRATION

MAIL to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435-2358 ONLINE at hcca-info.org/clinical

**FAX** to 952.988.0146 (include completed registration form with payment) **EMAIL** to helpteam@hcca-info.org (without credit card information)

#### **HOTEL & CONFERENCE LOCATION**

#### HILTON NASHVILLE DOWNTOWN 121 FOURTH AVENUE SOUTH, NASHVILLE, TN 37201

A reduced rate of \$249 per night (plus applicable state and local taxes) for single/ double occupancy, has been arranged. To make reservations, visit bit.ly/2019cpccor call 615.620.1000 and give the code "HCCA" to receive the group rate. In orderto confirm a guest room reservation, the hotel will require a first night room and tax deposit in the form of check or credit card, which will be forfeited for anycancellation received within 48 hours of arrival date or for a no-show. The cutoff date for the group rate is Saturday, October 5, 2019 or when the room block is full, whichever comes first.

The room block at the Hilton is full. Please check the conference website at hcca-info.org/clinical for an additional hotel option nearby.

**PLEASE NOTE:** Neither HCCA nor any hotel it is affiliated with will ever contact you to make a hotel reservation. If you receive a call soliciting reservations on behalf of HCCA or the event, it is likely from a room poacher and may be fraudulent. We recommend you make reservations directly with the hotel using the phone number or web link provided by HCCA. If you have concerns or questions, please contact 888.580.8373.

#### **TERMS & CONDITIONS**

**PAYMENT TERMS:** Checks are payable to HCCA. Credit cards accepted include American Express, Visa, MasterCard, or Discover. Should your total be miscalculated, HCCA will charge your credit card the correct amount.

#### **GROUP DISCOUNTS**

**5 or more:** \$50 discount for each registrant **10 or more:** \$100 discount for each registrant

Discounts take effect the day a group reaches the discount number of registrants. Please send registration forms together to ensure that the discount is applied. A separate registration form is required for each registrant. The group discount is NOT available through online registration. Note that discounts will NOT be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.

**CANCELLATIONS/SUBSTITUTIONS:** Refunds will not be issued. You may send a substitute in your place or request a conference credit. Conference credits are issued in the full amount of the registration fees paid, and will expire 12 months from the date of the original, cancelled event. Conference credits may be used toward any HCCA service or product except *The Health Care Compliance Professional's Manual*. If a credit is applied toward an event, the event must take place prior to the credit's expiration date. If you need to cancel your participation, notification is required by email, sent to helpteam@hcca-info.org, prior to the start date of the event. Please note that if you are sending a substitute, an additional fee may apply.

**TAX DEDUCTIBILITY:** All expenses incurred to maintain or improve skills in your profession may be tax deductible, including tuition, travel, lodging, and meals. Please consult your tax advisor.

**USE OF INFORMATION:** Your information may be received by exhibitors at a conference as well as our affiliates and partners who we may share it with for marketing purposes. Please note that only postal address information is shared. If you wish to opt-out, please follow the process set out in our Privacy Statement (hcca-info.org/privacy.aspx).

AGREEMENTS & ACKNOWLEDGMENTS: I agree and acknowledge that I am undertaking participation in HCCA events and activities as my own free and intentional act, and I am fully aware that possible physical injury might occur to me as a result of my participation in these events. I give this acknowledgment freely and knowingly and assert that I am, as a result, able to participate in HCCA events, and I do hereby assume responsibility for my own well-being. I agree and acknowledge that HCCA plans to take photographs and/or video at the HCCA Clinical Practice Compliance Conference and reproduce them in HCCA educational, news, or promotional material, whether in print, electronic, or other media, including the HCCA website. By participating in the HCCA Clinical Practice Compliance Conference, I grant HCCA the right to use my name, photograph, video, and biography for such purposes.

#### **ADDITIONAL DETAILS**

**SPECIAL NEEDS/CONCERNS:** If you have a special need and require accommodation, please call HCCA at 888.580.8373 prior to your arrival.

RECORDING: Unathorized audio or video recording of the conference is not allowed.

DRESS CODE: Business casual dress is appropriate.

#### **CONTINUING EDUCATION UNITS**

HCCA is in the process of applying for additional external continuing education units (CEUs). Should overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Credits are assessed based on actual attendance and credit type requested.

Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. If you would like to make a request, please contact us at 952.988.0141 or 888.580.8373 or email ccb@compliancecertification.org. To see the most up-to-date CEU information go to HCCA's website, hcca-info.org/all-conferences-home-page. Select your conference, and then select the "Continuing Education" option on the left hand menu.

**AAPC:** This program has the prior approval of the AAPC for 18.5 continuing education hours. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

ACHE: The Health Care Compliance Association is authorized to award 18.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To selfreport, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

**AHIMA:** This program has been approved for a total of 18.5 continuing education unit(s) (CEUs). The CEUs are acceptable for use in fulfilling the continuing education requirements of the American Health Information Management Association (AHIMA). Granting prior approval from AHIMA does not constitute endorsement of the program content or its program sponsor.

**CCB:** The Compliance Certification Board (CCB)<sup>®</sup> has awarded a maximum of 22.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC),<sup>®</sup> Certified in Healthcare Compliance–Fellow (CHC-F),<sup>®</sup> Certified in Healthcare Privacy Compliance (CHPC<sup>®</sup>), Certified in Healthcare Research Compliance (CHRC),<sup>®</sup> Certified Compliance & Ethics Professional (CCEP),<sup>®</sup> Certified Compliance & Ethics Professional–Fellow (CCEP-F),<sup>®</sup> Certified Compliance & Ethics Professional–International (CCEP-I).<sup>®</sup>

**CLE:** The Health Care Compliance Association is a provider/sponsor, approved/ accredited by the State Bar of California, the Pennsylvania Bar Association, the Rhode Island MCLE Commission, and the State Bar of Texas. An approximate maximum of 15.5 clock hours of Continuing Legal Education (CLE) credit will be available to attendees of this conference licensed in these states. HCCA's practice is to apply for CLE credits to the state in which the event is being held, if that state has a CLE approval process for sponsors. Upon request, if there is sufficient time and if we are able to meet their CLE requirements, HCCA may submit this course to additional states for consideration. Only requests from registered attendees will be considered. All CLE credits will be assessed based on actual attendance and in accordance with each state's requirements.

**NASBA/CPE**: The Health Care Compliance Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org. Sponsor Identification No: 105638. The education level for this activity is considered basic. No prerequisites are required for this education. Delivery Method: Group Live. Advanced Preparation: None. A recommended maximum of 22.0 credits based on a 50-minute hour will be granted for this activity. This program addresses topics that are of a current concern in the compliance environment and is a group-live activity in the recommended field of study of Specialized Knowledge. For more information regarding administrative policies such as complaints or refunds, call 888.580.8373 or +1 952.988.0141.

NURSING CREDIT: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 14593, for a maximum of 22.2 contact hour(s). The following states will not accept California Board of Registered Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit California Board of Registered Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at ccb@compliancecertification.org with any questions you may have. Oncology nurses who are certified by ONCC may request California nursing credit (check box or indicate "Nursing" on the CEU form).



# Clinical Practice Compliance Conference

October 27–29 | Nashville, TN

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