

Compliance - TODAY

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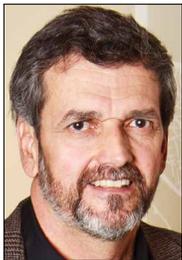
Our future looks bright

Please don't hesitate to call me about anything any time.

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HCCA and SCCE now have a combined membership of 12,000 members. Last year we redesigned our magazines, replaced our membership database, redesigned all six of our websites, replaced our IT system, and increased the size of our staff to accommodate the growth of our organization. We have also significantly increased the number of people participating in our social media, certification programs and conferences. Our financial position is above average. Our rapid growth and improvement of operations created challenges but our experienced staff has done an outstanding job managing through significant change. Our Board has navigated the organization through these changes and kept a keen eye open for opportunities such as the stress management project, which is designed to reduce compliance professionals' stress.



Snell

Our Board also made changes to our bylaws that have helped improve our governance. For years we have heard concerns from members about the election process. They felt it was difficult to vote on a slate of people, most of whom they have never met or worked with. As a result, our member voter participation averaged in the low teens, like many associations. This is an issue that has challenged many associations. That's why we, and other associations such as the American Health Lawyers Association, have moved to a Nominating Committee election process. This summer we will send out the call for Board member nominations as we have in the

past. The nominations will be reviewed by the Nominating Committee, who will send a slate to the Board for approval. The Board will vote on each nomination individually. This change should alleviate many of the members' concerns.

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We have gone from an idea to 12,000 members in 17 short years. Our profession has made great strides. Our association has gone from having a voice for compliance professionals in healthcare to having a voice for compliance professionals in all industries. In fact, we now have members from over 60 countries, and will be conducting conferences and certification testing in six countries this year. Our influence is expanding. Our young profession needs this support. Many other professions are trying to influence and control our profession. Their interests are not always in the best interest of our profession. Now that we have 12,000 members, it is becoming more difficult for others to negatively influence policy makers, business leadership, and the enforcement community. Most important of all, the operational changes we have made in our office and the ideas implemented by our Board have positioned us well for future growth and improvement. We have much work to do. This is a young and challenging profession; however, the future looks very bright. ☺