

## Implementing Drug Diversion Risk Rounds

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#### Who We Are

- ► HealthPartners is a Minnesota-based integrated health care organization founded in 1957
- ► Provides health care services and health plan administration
- ► Employs more than 23,000

In 2015: 2 million people had a substance abuse disorder involving pain relievers



In 2015: 20,000 overdose deaths



- ► Between 10-15% of healthcare workers are addicted to opioids
- ►In an organization with 23,000 employees, potentially 2300 health care workers could have an opioid substance abuse problem.





**Emory University Hospital** 

Xanax and pain medications like hydrocodone diverted from pharmacy by pharmacy technicians

Georgia Board of Pharmacy Order: pharmacy license on probation for 3 years and hospital fined \$200,000



\$2.3 Million

### Highlights from the DEA Corrective Action Plan

- 1. Drug Diversion Compliance Officer
- 2. Drug Diversion team
- 3. Review ADM settings
- 4. Pandora surveillance
- 5. Enhanced reporting
- 6. Quarterly trend analysis by drug diversion team
- 7. Targeted staff training
- 8. Standardized diversion investigation process
- 9. Enhanced monitoring and auditing

#### What's the Role of Compliance?

- ▶ Bridge the gap
- ► Manage risk
- ► Structure 7 Elements
- ► Convene the right players

#### Foundation for Risk Rounds

- ► Senior leadership support
- ► Urgent issues addressed

#### Stakeholders

- ► Pharmacy
- **►** Nursing
- ► Senior Leadership Team

#### Objectives

- ► Assess the current state of medication security
- ► Identify opportunities

Diversion Risk Round Assessment Tool					
Assessed Location:	Surveyors:		Date:		
Location Participants:					
**This location provides sample medications:	□ yes □ no				
Instructions: Assess the compliance of each me	easure by using the	e questions and observations prov	rided below.		
Measure #1		Yes	No		
Medications are stored securely (either locks an employee at all times)	ed or in site of				
Look & Ask:					
Are medications locked in med cupboards, Comments:		ooms? (Check cupboards to see if	locked)		
If meds are stored in site of employees: WI Comments:					
Are there keys stored in the lock, or in an of Comments:					
☐ Are there any medications sitting out, unse flushes). Comments:					
Additional Comments:					
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Measure #2	Yes	No
There is limited access to medications		
Look & Ask:		
☐ Who is allowed access to medications?  Comments:		
☐ How do you ensure that only these people access medica	ation storage (card access, codes/key	s, just assume)?
Comments:  Are there other items stored with medications that make		ass those areas (office supplies ha
items, etc.)?	e it necessary for other people to acc	ess those areas (office supplies, no
Comments:		
<ul> <li>Tell me how you would respond if you saw someone inap Comments:</li> </ul>		age.
dditional Comments:		
	Continue on next page	
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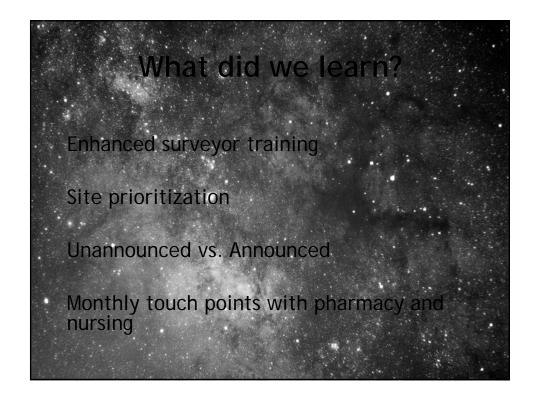
Diversion Risk Round Assessment Tool					
Measure #3	Yes	No			
Medications stay secure throughout the entire medication process					
Look & Ask:					
Are medications pre-drawn for procedures? If so, where ar Comments:		he procedure?			
☐ If possible, observe the wasting process. Does it occur as it Comments:					
☐ Tell me about the process for managing expired medication Comments:	ns in your department. Is the proces	s the same for controlled substances			
☐ Tell me about your process for inventorying and storing me	edications brought in by the patient	from home, if applicable. Comments:			
What is your process for discharge medications? Comments:					
dditional Comments:					
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Measure #4 (only applicabl substance)	e to controlled	Yes	No
Controlled substances processe	es		
Look & Ask:			
, ,		cured? Where are they stored?	
☐ How are CSs tracked? That Comments:			v much and by whom? Review the CS log
☐ Tell me about your proces Comments:		ncies.	
☐ Tell me about how you we Comments:		d diversion?	
☐ Tell me how the "override	function" on Pyxis is u	sed in your department (if applicable).	
Scoring: Using observations and	discussion from Measur	es 1-4, score each measure using the scori	ng system below:
☐ Measure #1 score		0: No controls, no policy o	r staff unaware of policy and/or control
Measure #2 score		10111 11 11	
☐ Measure #3 score		1: Policies and/or controls	in place, but not always followed
Measure #4 score		2: Policies/control in place	and followed
TOTAL SCORE:			

# Implementation ► Identify site leaders ► Surveyor training ► Communication plan ► Announced surveys ► Action plans

#### Survey Team

- ► Pharmacy
- **▶** Compliance
- ► Quality
- **▶** Nursing
- ► Safety and Security
- ► Employee Health
- ► Patient Safety



#### Questions?

Contact information

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