## STRESS makes you Distracted, Distraught, Compliance Content Developer HCCS/Healthstream Chief Research & Associate Compliance Officer Columbus Regional Health Dumb, Albert H. Eaton, Ph.D., M.Div. and Dead Director of Behavioral Science Family Medicine Residency Columbus, Georgia What is my role in this presentation? I'm here as the real life "example" of what stress does to you ... My Personality ... Myers-Briggs personality type: ISTJ "POLAR BEAR" Motto: I'll work it out myself "Perfection" is typically my goal. Type "A": competitive, outgoing, ambitious, impatient, high-strung, hard-driving, control freak ...

My Personality	
As a child,	-
Intense & serious, very mature	
Attracted to interest requiring precision & skill	
Learned best by doing	
Valued routine and structure	
<ul> <li>Liked to research and become an "expert"</li> </ul>	
	_
My Personality	
As a young person,	
<ul> <li>Often more adult than the adults!</li> </ul>	
<ul> <li>Valued independence, privacy &amp; personal space</li> </ul>	
Dependable, loyal & responsible.	
	$\neg$
My Personality	
As a partner,	
<ul> <li>Practical</li> </ul>	
Loyal & sensible	
Do not like spontaneity	

### My Personality ... At work, • A task finisher • Good at understanding & applying the RULES • Over-represented in accountancy, law, uniformed services, surveying, business administration, management & COMPLIANCE! **stilk**es you STRESS Distracted, Distraught, Dumb, and Dead Who Manages You? What is Stress? • Threat of job change or loss • Job deadlines or difficult boss • Your spouse demands more time • Your child suffers a loss • Your parent dies • You get promoted/demoted • You win the lottery • A new administration

### What distresses you? • Talking to a psychologist • Talking to an administrator • Talking to a physician • Talking to a patient • Talking to a judge • Public speaking **Real Stressors!** • Our "Customers" - External/Internal - Rules, Regulations, Interpretations • Threat of ... Mistakes - Ambiguity **Real Stressors!** • Our Physical Environment - Traffic, Physical threat - Economics - food, shelter, water - Weather and landscape • Our Social Environment - Family - Work

- Community

Real Stressors!	
<ul> <li>Ourselves</li> <li>Biology</li> <li>Behavioral patterns</li> <li>Thoughts</li> <li>Feelings</li> </ul>	
Stress & It's Effects	
Back to the Compliance Professional's Story	
Stress	
If your personality is anything like mine, Think about all the things that irritate you, that cause you stress Now, Think about the various health events in your life.	

#### Stress...

Compliance Officer for around 20 years... High anxiety – Creating Compliance Programs from the ground up, several Qui Tam litigations, 1st OCR Security Audit.

Sudden death of my father.
... Panic attack on an airplane.
... Panic attacks in traffic.

#### Stress & It's Effects ...

May '13 New Job – immediate Qui Tam

Feb '14 - Hospitalized: Vestibular Dysfunction

Sep '14 – Hospitalized: Heart Attack

Nov '14 – Hospitalized: ? ? Stroke

Mar '15 – Diagnosed: Hypoglycemia

### **The Effects of Stress**



I'd like to introduce you to my 36 year old daughter, Kimberly who was diagnosed with Takotsubo Cardiomyopathy

# The Effects of Stress Takotsubo cardio-

myopathy

Normal heart

1	
Resulting in Acute Congestive Hea	art Failure

#### The Effects of Stress



... sudden onset of congestive heart failure associated with ECG changes mimicking a myocardial infarction of the anterior wall ...

#### The Effects of Stress

Takotsubo cardiomyopathy...

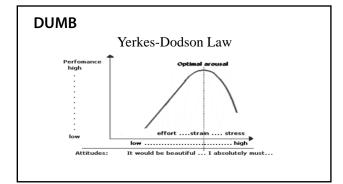
Stress is the main factor in takotsubo cardiomyopathy, over 85% of cases are set in motion by either a physically or emotionally stressful event that prefaces the start of symptoms. Examples of emotional stressors may include grief from the death of a loved one, fear from public speaking, arguing with a spouse, relationship disagreements, betrayal or financial problems. Acute asthma, surgery, chemotherapy, and stroke are examples of physical stressors.

The Effects of Stress	]
The Effects of Stress	-
October 30, 2015	
	_
The Effects of Stress	
December 28, 2015	
	-
Course Ma Nat Futingly that Front	1
Sorry, It's Not Entirely the Event	-
It is our PERCEPTION of the Event	
What is "stressful"??      Description is a suppossible.	
Perception is your reality!	
<ul><li>What you think you are going through and</li><li>What you are actually going through</li></ul>	
- what you are actually going through	

### **Stress and Distress** • Some **Stress** is **normal/desirable** Effective homeostasis Coping = return to baseline • **Distress** is a **problem** - Ineffective homeostasis - Dumb - Dead **Psychobiology** Data 5 senses - emotions memory • Outside of consciousness • Mediated by thoughts Perception • My reality • Biases my future perceptions • An internal process Senses - Emotion - Memory - Schemas, models, frames • Unconscious and Conscious

### **Biology**

- Hypothalamic-Pituitary-Adrenal Axis
  - ACTH
  - Cortisol
  - Epinephrine
  - Norepinephrine
- Increased arousal
- Freeze overwhelmed arousal



### Biological responses (short list)

- ↑ Heart Rate
- ↑ Respiration
- ↑ Blood Pressure
- **↑** Sweating
- ↑ Muscle tension
- ↑ Blood to Big Muscles
- ↑ Blood Glucose

### **Biological responses (short list) ♥** Blood to gut and gut motility **Ψ** Immune Response over time ◆ Heart rate variability (HRV) **♦** Cellular repair ◆ Hippocampal cells (memory) **♦** Frontal lobe functioning **◆** Shortens telomeres lack lack Inhibits collagen formation The Consequences • Pain, indigestion, muscle tension • Difficulty sleeping • Anxiety/worry • Distraction/poor awareness • Loss of Pleasure • Diabetes risk • Heart attack risk The Consequences • Cancer risk • Difficulty making decisions - judgment • Impulsivity • Diabetes risk • Heart attack risk • Shorter Life

Questions?	
<ul> <li>Thinking</li> <li>What you think counts</li> <li>Determines perception <ul> <li>Threat</li> <li>Challenge</li> <li>Opportunity</li> </ul> </li> <li>Can lead to physical arousal</li> </ul>	
The Consequences <b>DENIAL</b>	

### **Dysfunctional Coping** • Alcohol (more than 1-2 drinks) • Food (especially high fat and sweet) • Sad or mad • Sleep (more than 9 hours) • Work (loss of balance) • Exercise (dominating your life) • Sex (overindulgence) • Avoidance Coping • Eat better • Exercise • Recreate • Relax • Good social connections • Change your thinking • Change your thinking (What?!) **Negative Cognitions** • I can't do this ... • He always ... • I never ... • This will be a disaster • I can't - Cope Change • Your own negative self-talk

### **Thought Stopping**

- Changing patterns
- Recognize negative attributions
- STOP!
- The illusion of "Don't"
- Change thoughts to ...

### **Optimistic Cognitions**

- This is an opportunity
- I can really grow through this
- A novel solution will present itself
- I will find help where I least expect it
- How can I see this from another angle
- I will do better if I relax

### **Questions?**



_				
_				
_				
_				
_				

<ul> <li>Feeling</li> <li>Let yourself feel!</li> <li>What do you feel?</li> <li>Do Feelings fit Reality?</li> </ul>	
<ul> <li>Memory</li> <li>How do your memories <ul> <li>affect your perception?</li> <li>influence your mood?</li> <li>guide your perception?</li> </ul> </li> <li>Memory changes <ul> <li>Expectation</li> <li>Satisfaction</li> </ul> </li> </ul>	
Physiologically  • How relaxed are you?  • How tense are you?	

Breathing	
<ul> <li>Writing</li> <li>Keep a Journal <ul> <li>Activities</li> <li>Thoughts</li> <li>Feelings</li> </ul> </li> <li>A Fifty-word story <ul> <li>Great for a specific event</li> <li>Beginning, middle, and end</li> </ul> </li> </ul>	
Long-Term Strategies  Regular Exercise Healthy food Yoga Tai Chi Meditation Develop relationships	

