Suggested Resources

Federal Government Resources

- Office of Inspector General (OIG) Compliance Guidance Link
  https://www.oig.hhs.gov/compliance/compliance-guidance/index.asp
- United States Sentencing Commission; Chapter 8 https://www.ussc.gov/guidelines/2016-guidelines-manual/2016-chapter-8.
- State Operations Manual Appendix PP – Guidance to Surveyors for Long Term Care Facilities
  https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/GuidanceforLawsAndRegulations/Downloads/Appendix-PP-State-Operations-Manual.pdf
- Cornell Law School; 42 CFR Part 483 – Requirements for States and Long Term Care Facilities
  https://www.law.cornell.edu/cfr/text/42/part-483

Resources for Root Cause Analysis and other Patient Safety Topics

- Institute for Healthcare Improvement and the National Patient Safety Foundation
  (http://www.npsf.org/?page=aboutus).
- Article Rooney, J. J. & Heuvel, L. N. (2004). Root cause analysis for beginners. *Quality Progress* 37(7), 45-53 Retrieved from
  https://www.env.nm.gov/aqb/Proposed_Regs/Part_7_Excess_Emissions/NMED_Exhibit_18-Root_Cause_Analysis_for_Beginners.pdf.
- ASQ The Global Voice of Quality; What is Root Cause Analysis http://asq.org/learn-about-quality/root-cause-analysis/overview/overview.html
- Agency for Healthcare Research and Quality (AHRQ); Root Cause Analysis http://asq.org/learn-about-quality/root-cause-analysis/overview/overview.html

Resources for Hazard Vulnerability Analysis

- California Hospital Association Emergency Preparedness
  https://www.calhospitalprepare.org/hazard-vulnerability-analysis
- National Emergency Number Association (NENA) http://www.nena.org/?page=HazardAnalysisStnd#

Enterprise Risk Management

- Protiviti Inc., Guide to Enterprise Risk Management Frequently Asked Questions.
  https://www.ucop.edu/enterprise-risk-management/_files/protiviti_faqguide.pdf
- Beasley, M. S. (2016). What is enterprise risk management. *NC State Poole College of Management Enterprise Risk Management Initiative.*
  https://erm.ncsu.edu/az/erm/i/chan/library/What_is_Enterprise_Risk_Management.pdf

- National Association of Insurance Commissioners (NAIC), The Center for Insurance Policy and Research; http://www.naic.org/cipr_topics/topic_enterprise_risk_management.htm.