CONFLICT OF INTEREST 2.0: BEYOND DATA COLLECTION

2018 HCCA Compliance Institute, Las Vegas, NV

Presented by

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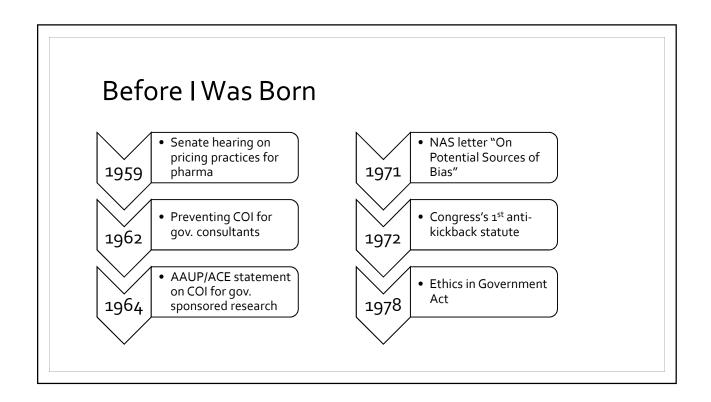
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Agenda

- Review the intricacies of COI policy evolution
- Discuss updates and advancements in CMS' Open Payments Database
- Provide useful skills and tools to help you conduct investigations and implement conflict management plans

COI: ORIGIN STORY

Key Points



Baby Andrew

December ??, 1978

The 1980's

- 1980: Bayh-Dole Act and the Technology Innovation Act (Patents and Trademarks)
- 1981: Economic Recovery Tax Act (private investments in univ. research)
- 1982: Hearings on university-industry cooperation in biotech
- 1983: UC's lack of disclosure of faculty interests in research-funding companies
- 1984: New England Journal of Medicine announces COI policy
- 1985: AU University Policies on Conflict of Interest and Delay of Publication
- 1986: ACE Higher Education and Research Entrepreneurship: Conflicts Among Interests
- 1987: PHS Grants Policy Statement requires grant recipients to have written COI rules
- 1988: House hearing on scientific misconduct and conflicts of interest

Source: Conflicts of Interest in Medical Research, Education, and Practice, 2009, NIH

Omnibus Budget Reconciliation Act ('89)

- STARK LAW!!
- Bans self-referral arrangements for clinical laboratory services under Medicare
- Later updated in 1993 and 2004, expanding and defining restrictions

1990

- Are Scientific Misconduct and Conflicts of Interest Hazardous to Our Health?
- AAMC Guidelines for Dealing with Faculty Conflicts of Commitment and Conflicts of Interest in Research
- AMA statement on inappropriate gifts to physicians from industry
- ACP paper on physicians and pharma

Source: Conflicts of Interest in Medical Research, Education, and Practice, 2009, NIH

The Rest of the 1990's

- NAS report *Responsible Science* "The issues associated with conflict of interest in the academic research environment are sufficiently problematic that they deserve thorough study and analysis by major academic and scientific organizations."
- 1993: Minnesota law limiting drug company gifts and requiring disclosure
- 1994: NSF creates Investigator Financial Disclosure Policy
- 1995: PHS 42 CFR 50 on promoting objectivity in research
- 1998: FDA 63 FR 5233 clinical investigators must disclose financial relationships

Source: Conflicts of Interest in Medical Research, Education, and Practice, 2009, NIH

Jesse Gelsinger

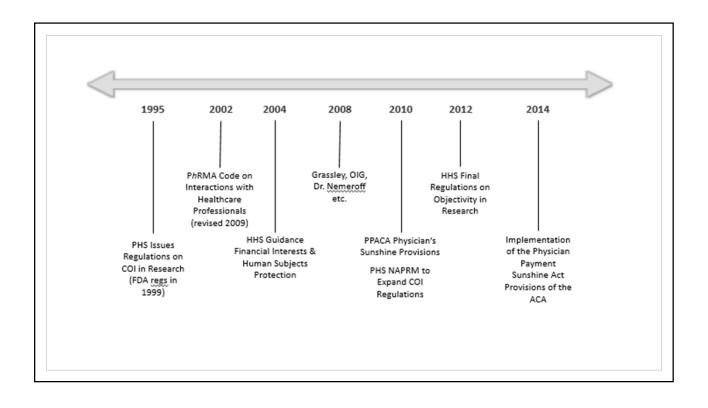
- FDA investigated Gelsinger's death
 - PI ignored exclusion criterion in clinical trial
 - University didn't report serious adverse events from gene therapy
 - Didn't disclose death of monkeys in pre-human trials

Broad Media Coverage

- Wired: Another Chance for Gene Therapy?
- Guideapigzero.com: Paul Gelsinger, Jesse's father, tells of Jesse's death
- Bioethics.net: On gene therapy and informed consent
- BBC: Horizon Trial and error
- New York Times: The Biotech Death of Jesse Gelsinger
- Nature: Gene-therapy trials must proceed with caution
- Scientific American: An Interview with an Unfortunate Pioneer

Dr. Charles B. Nemeroff

- \$2.8M in consulting for pharma from 2000 to 2007
- Example: Disclosed less than \$10,000 in one year, but earned \$170,000 from GSK
- At one point consulted for 21 drug and device companies simultaneously
- Consulted for companies while engaging as PI in their clinical trials
- Still practicing today
- Led to Senator Grassley's investigation into other physicians and pharma's influence on their prescribing practices
- Example: Dr. Joseph Beiderman



SUNSHINE ACT

2014

Purpose

- Promote transparency in financial interactions between pharmaceutical and medical device companies and certain healthcare providers
- Created by the Affordable Care Act

Mandate

- Manufacturers of a drug, device, biological or medical supply covered under Medicare, Medicaid or the Children's Health Insurance Program must report most payments or other transfers of value made to a covered recipient (i.e., physicians and teaching hospitals)
- Applies only to manufacturers
- Transactions reported involve teaching hospitals and physicians

Reporting

- Manufacturers must annually register and submit reports to the Centers for Medicare & Medicaid Services (CMS) by 90 days after calendar year end
- Separate reports for general transfers of value and research transfers of value
- Annual reports cover transfers of value made in the preceding calendar year

Open Payments Overview



CJ Wolf MD, COC, CPC, CHC, CCEP, CIA Healthicity | Senior Compliance Executive



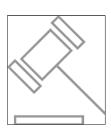
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What We're Going to Cover





Overview of Open Payments

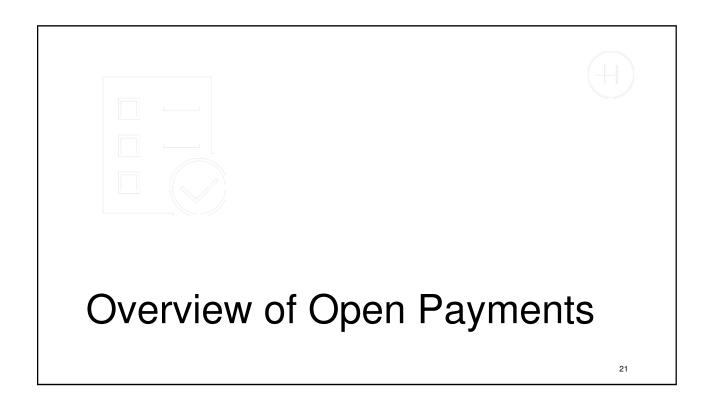


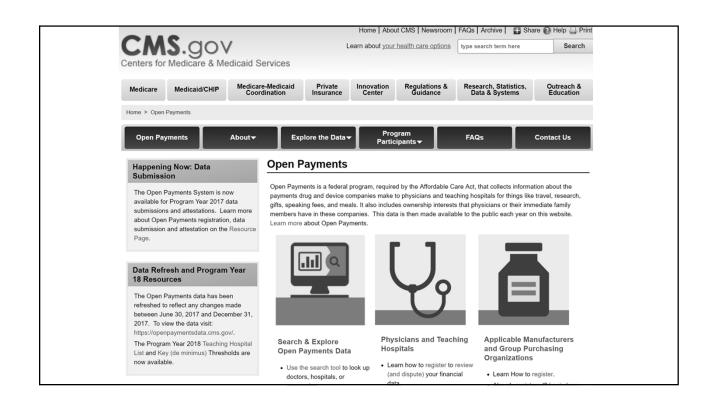
Enforcement Scenarios



Exploring the Data

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Note: Review and Dispute activities start on April 1st and can continue until end of the calendar year. The end dates provided on this slide are the cutoff for disputes and corrections to appear in the June 30th data publication.

Program Activities	Program Timeline
Industry collects data	January 1-December 31 of program year
Industry submits and attests to data in the Open Payments system	February-March of the calendar year after the program year
Physicians and teaching hospitals review the reported data and dispute any data they believe is inaccurate; industry makes corrections to the data (reflected in the initial publication)	Review and dispute period: April-May AM/GPO Correction period: May-June
Initial program year initial data publication Prior program year data refresh publication	June 30
Physicians and teaching hospitals continue to review and dispute data; industry continues to make corrections to the data (reflected in the data refresh publication)	June – December 31
Open Payments data refresh	Early in the following year

Payments Categories



- Consulting Fee
- Honoraria
- Gift
- Entertainment
- Food and Beverage
- Travel and Lodging
- Education
- Charitable Contribution
- Royalty or License
- Grant
- Research

- Compensation for services other than consulting, including serving as faculty or as a speaker at a venue other than a continuing education program;
- Current or prospective ownership or investment interest;
- Compensation for serving as faculty or as a speaker for a non-accredited and noncertified continuing education program;
- Compensation for serving as faculty or as a speaker for an accredited or certified continuing education program;
- Space rental or facility fees

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Reporting Thresholds



Program Year	Data Collection Period	Small Payment or Other Transfer of Value Amount	Total Annual Amount of Payments or Transfers of Value
2013	October 1, 2013 - December 31, 2013	\$10.00	\$100.00
2014	January 1, 2014 - December 31, 2014	\$10.18	\$101.75
2015	January 1, 2015 - December 31, 2015	\$10.21	\$102.07
2016	January 1, 2016 - December 31, 2016	\$10.22	\$102.19
2017	January 1, 2017 - December 31, 2017	\$10.32	\$103.22
2018	January 1, 2018 - December 31, 2018	\$10.49	\$104.90 26
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"Immediate Family Member"



Applicable manufacturers and GPOs must report certain information regarding the ownership or investment interests held by physicians or the immediate family members of these physicians. Immediate family member means any of the following:

- Spouse
- · Natural or adoptive parent, child, or sibling
- Stepparent, stepchild, stepbrother, or stepsister
- Father-, mother-, daughter-, son-, brother-, or sister-in-law
- · Grandparent or grandchild
- Spouse of a grandparent or grandchild

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Open Payments System Enhancements

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Open Payments system now allows reporting entities to enter a telephone number for the two "Points of Contact" during registration in the U.S. format (999-999-9999) or non-U.S. format (up to 20 digits)

Phone numbers that are 10 digits with no dashes will be accepted; however, phone numbers that are 10 digits and include dashes must be in the U.S. format (999-999-9999)

Points of Contact		
The two identified points of contact will receive important notification emails regarding Open Payments.		
Being entered as a point of contact does not register that individual in the Open Payments system or give that individual access to the system. Individuals must be registered in the system if they want to access the Open Payments system.		
Primary Point of Contact		
*Name:	*Business Telephone Number: 999-999-9999 or Maximum 20 digits	
*Title at the Entity:	*Business Email Address:	
Backup Point of Contact		
*Name:	*Business Telephone Number: 999-999-9999 or Maximum 20 digits	
*Title at the Entity:	*Business Email Address:	

Covered Recipient: Review and Dispute Enhancements



To improve covered recipients' (physicians and teaching hospital users) user experience with the review and dispute process, the Open Payments system now:

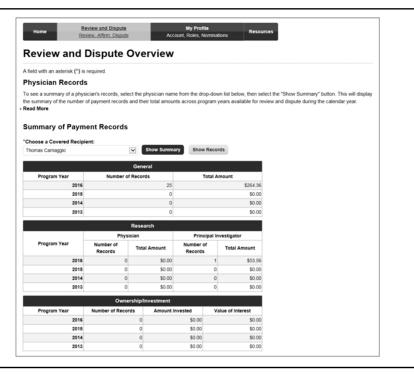
- Displays all records in one view, regardless of the payment year (i.e., covered recipients can now perform review and dispute activities across program years)
- Provides a dashboard view of summarized information
- Allows covered recipients to see payments that are being edited by the entities
- Allows covered recipients to see payments that have been deleted by the entity making the payment as a result of a dispute

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Review and Dispute Overview –

Summary Data:

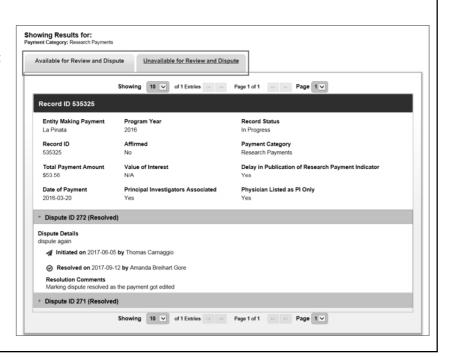
Displays the count of payments and the payment amount for a selected physician or Teaching Hospital by Program Year and Payment Category



Review and Dispute Payment Records Page:

Displays the payment records that are "Available for Review and Dispute" and "Unavailable for Review and Dispute" under two different tabs:

- Available for Review and Dispute tab displays all payment records that are currently available to the covered recipient for Review and Dispute and are in "Attested" status
- Unavailable for Review and Dispute tab displays all payment records that were available for review and dispute but are deleted or in the process of being edited and have not been re-attested by the reporting entity





http://phrma-docs.phrma.org/sites/default/files/pdf/phrma_marketing_code_2008.pdf





http://www.advamed.org/issues/code-ethics/code-ethics



http://c.ymcdn.com/sites/www.medicaldevices.org/resource/resmgr/Docs/MDMA_Code_July09.pdf?hhSearchTerms=%22code%22

COMPLIANCE CONTACTS FOR CODE CERTIFYING COMPANIES ADVAMED MEMBER COMPANIES 3M Health Care (Infection Prevention Division 651.733.4879 (phone) and Skin & Wound Care maharms@mmm.com Division) Abbott Laboratories Hotline: 1-855-294-4584 United States Medical Website: speakup.abbott.com NON-MEMBER COMPANIES Products Divisions AccelSPINE Sheetal Patel ABIOMED, Inc. Hotline: 888.475.8376 214.545.5852 (phone) Stephen McEvoy 978.646.1819 (phone) compliance@accelspine.com smcevoy@abiomed.com Sue Vallejo AccuVein, Inc. Susan Clarke Acclarent, Inc. 631.367.0393 (phone) sue@accuvein.com Acumed LLC Ed Boehmer 503.627.9957 x1293 (phone) eboehmer@acumed.net



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September 1, 2016

Via Overnight Mail

Erin Skinner, Esq.
Centers for Medicare & Medicaid Services
U.S. Department of Health & Human Services
Attention: CMS-1654-P - Mail Stop C4–26-05
7500 Security Boulevard
Baltimore, MD 21244-1850

Re: CMS-1654-P: Medicare Program: Revisions to Payment Policies under the Physician Fee Schedule and Other Revisions to Part B for CY 2017; Reports of Payments or Other Transfers of Value to Covered Recipients

Dear Ms. Skinner:

On behalf of the members of the Advanced Medical Technology Association ("AdvaMed"), we write in response to the Department of Health and Human Services, Centers



Enforcement Scenarios

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How Might the Data be Used?





2017 OIG Work Plan: Data Brief on Open Payments Program



New: Data Brief on Financial Interests Reported Under the Open Payments Program

- ACA § 6002 requires that manufacturers disclose to CMS payments made to physicians and teaching hospitals.
- Manufacturers and group purchasing organizations must also report ownership and investment interests held by physicians.



2017 OIG Work Plan: Data Brief on Open Payments Program



OIG will also determine how much Medicare paid for drugs and DMEPOS ordered by physicians who had financial relationships with manufacturers and group purchasing organizations.

OIG will determine the volume and total dollar amount associated with drugs and DMEPOS ordered by these physicians in Medicare Parts B and D for 2015.



Settlements



Department of Justice Office of Public Affairs FOR IMMEDIATE RELEASE Tuesday, March 11, 2014

Pharmaceutical Company to Pay \$27.6 Million to Settle Allegations Involving False Billings to Federal Health Care Programs

Pharmaceutical manufacturer Teva Pharmaceuticals USA Inc. and a subsidiary, IVAX LLC, have agreed to pay the government and the state of Illinois \$27.6 million for allegedly violating the False Claims Act by making payments to induce prescriptions of an anti-psychotic drug for Medicare and Medicaid beneficiaries. Teva Pharmaceuticals USA is located in North Wales, Pa., and IVAX LLC is a Florida company.

Pharma Company: March 2014

Settlements





The Department of Justice announced today that an Illinois physician, Dr. Michael J. Reinstein, pleaded guilty to a federal crime for receiving illegal kickbacks and benefits totaling nearly \$600,000 from two pharmaceutical companies in exchange for regularly prescribing an anti-psychotic drug — clozapine — to his patients. Reinstein also agreed to pay the United States and the state of Illinois \$3.79 million to settle a parallel civil lawsuit alleging that, by prescribing clozapine in exchange for kickbacks, Reinstein caused the submission of false claims to Medicare and Medicaid for the clozapine he prescribed for thousands of elderly and indigent patients in at least 30 Chicago-area nursing homes and other facilities.

Physician: February 2015

Settlements







Medical Device Manufacturer NuVasive Inc. to Pay \$13.5 Million to Settle False Claims Act Allegations

California-based medical device manufacturer NuVasive Inc. has agreed to pay the United States \$13.5 million to resolve allegations that the company caused health care providers to submit false claims to Medicare and other federal health care programs for spine surgeries by marketing the company's CoRoent System for surgical uses that were not approved by the U.S. Food and Drug Administration (FDA), the Justice Department announced today. The settlement further resolves allegations that NuVasive caused false claims by paying kickbacks to induce physicians to use the company's CoRoent System.

"The Justice Department is committed to holding medical device manufacturers accountable, which includes requiring that they follow all laws designed to ensure that medical devices are safe and effective," said Principal Deputy Assistant Attorney General Benjamin C. Mizer, head of the Justice Department's Civil Division. "It is also imperative that manufacturers not improperly influence the selection of medical devices in order to ensure that these decisions are based on the needs and interests of patients, not on a physician's own financial interests."

The United States alleged that between 2008 and 2013, NuVasive promoted the use of the CoRoent System for surgical uses that were not approved or cleared by the FDA, including for use in treating two complex spine deformities, severe scoliosis and severe spondylolisthesis. As a result of this conduct, the United States alleged that NuVasive caused physicians and hospitals to submit false claims to federal health care programs for certain spine surgeries that were not eligible for reimbursement.

The settlement agreement also resolves allegations that NuVasive knowingly offered and paid illegal remuneration to certain physicians to induce them to use the CoRoent System in spine fusion surgeries, in violation of the federal Anti-Kickback Statute. The illegal remuneration consisted of promotional speaker fees, honoraria and expenses relating to physicians' attendance at events sponsored by a group known as the Society of Lateral Access Surgery (SOLAS). SOLAS was allegedly created, funded and operated solely by NuVasive, despite its outward appearance of independence.

Other Potential Ramifications



- Zero Tolerance Policies
- Reconciling Internal Attestations with Public Data
- Grant Applications and Attestations
- Reputational Damage

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Professional Discussions



JAMA issue May 2, 2017, Vol 317, No. 17, Pages 1707-1812

- "Conflict of Interest: Why Does It Matter?" Harvey V. Fineberg, MD, PhD
- "Payments to Physicians-Does the Amount of Money Make a Difference?" Bernard Lo, MD; Deborah Grady, MD, MPH
- "Physicians, Industry Payments for Food and Beverages, and Drug Prescribing" Robert Steinbrook, MD
- "Association Between Academic Medical Center Pharmaceutical Detailing Policies and Physician Prescribing"

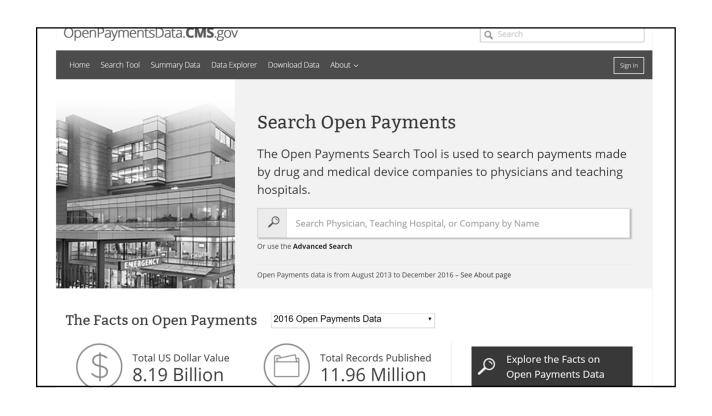
lan Larkin, PhD; Desmond Ang, MS; Jonathan Steinhart, MA; et al

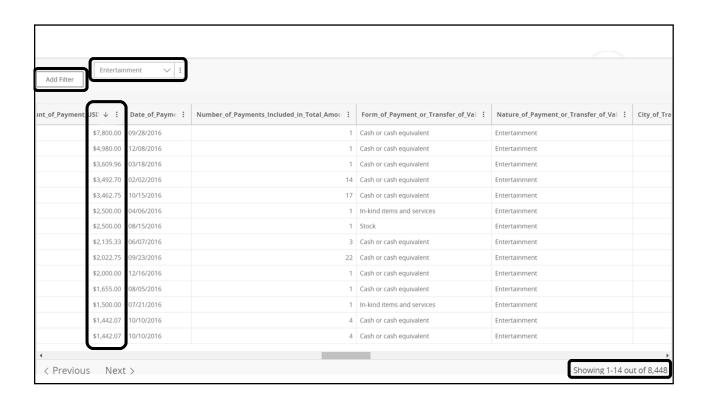
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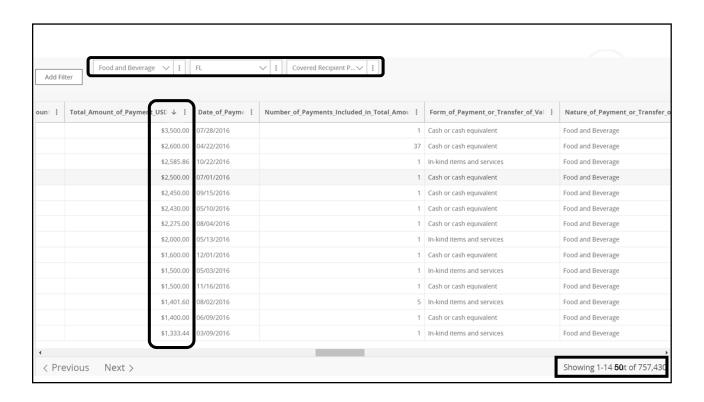
Exploring the Data

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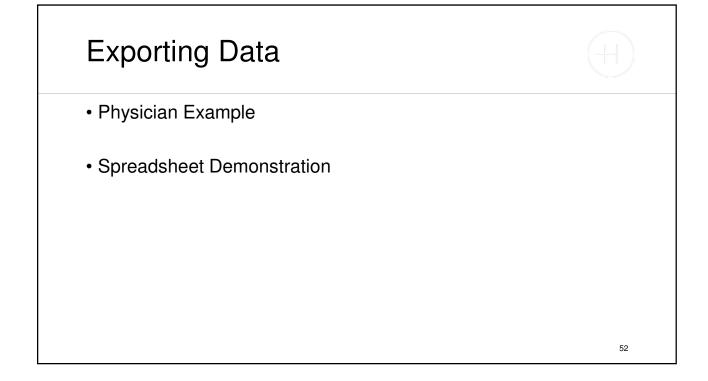




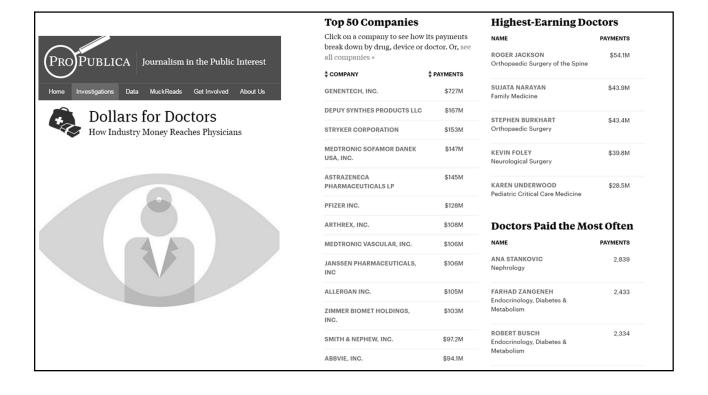


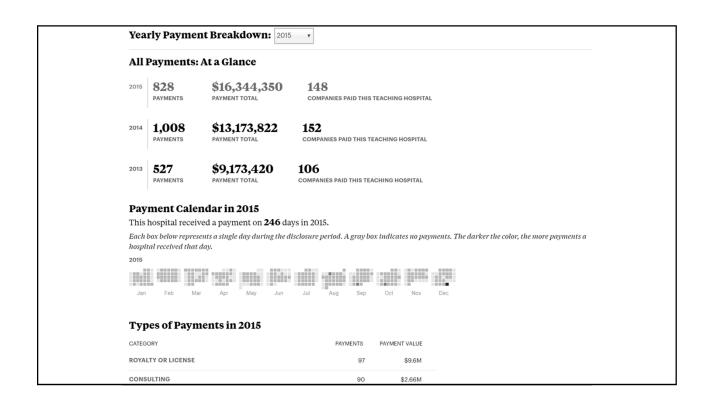












MITIGATING RISK Program Development, Investigations, Management Plans, and Auditing

Conflict of Interest Reporting – Develop Your Program

- Appoint a Conflict Manager to oversee day-to-day monitoring plan
 - Reviewing disclosed potential conflicts
 - Conducting investigations
 - Creating management plans
- Create well-defined policies
 - · Determine reporting limits
 - How much outside activity is too much?
 - Provide faculty with clear expectations and definitions
 - "What is honoraria?"

Conflict of Interest Reporting – Develop Your Program

- Determine the frequency of reporting
 - Annual? Biannual? Continuous?
 - Update existing disclosure? Provide new disclosure for each new conflict?
- Construct an effective questionnaire
 - Broad questions vs specific inquiries
 - Revise!!
- Decide on a management tool
 - Electronic vs paper
 - Databases vs spreadsheets
 - What can be simplified using the proper tool?

COI Technology Enablement

Electronic COI management systems can be used to simplify the COI reporting process – and ultimately the investigation process – for managers and researchers.

- Electronic conflict reporting options
- Centralization of management processes
- Integration with publicly reported databases

Monitoring Conflicts – Am I getting the whole story?

An effective COI management program will examine information that is reported AND look for what wasn't reported

- Conduct audits of faculty reporting no conflicts
- Check information against CMS databases
- What should raise a red flag?
 - High dollar amounts vs frequency of outside activity what is your institution's limit?

Monitoring Conflicts – Am I getting the whole story?

Example: Dr. A reports \$10,000 in consulting fees with ABC Pharmaceuticals

- · Matches what is publicly reported
- Potential conflict of interest?
- Create a management plan?
- High dollar amounts might trigger further investigation
 - Nature of the relationship between the doctor and the company?

Monitoring Conflicts – Am I getting the whole story?

Example: Dr. B reports small payments for meals and travel from several outside medical device companies

- What is the potential for conflict of interest vs conflict of commitment?
 - Impact to the institution and faculty member's institutional responsibilities
- Management plans can help provide guidelines for what is acceptable outside activity

Monitoring Conflicts – Am I getting the whole story?

Example: Dr. C reports no conflicts, but public database shows consulting and travel payments to ABC Pharmaceuticals

- Time to conduct an investigation
 - Follow up with the doctor
 - · Oversight?
 - Permitted by institutional leadership?
 - Public data incorrectly reported?
 - Gather information from other sources

Conducting Investigations

Sometimes the most obvious resources are the best

- · Ask the Googles!
- Industry websites
 - Dr. C and ABC Pharmaceuticals
 - What do they do?
 - How does it relate to Dr. C's research or specialty?
 - Has Dr. C spoken on their behalf? Mentioned them in lectures?

Conducting Investigations

- Doctor's history, research and publications
 - What are the recurring themes and how do they relate to outside interests?
 - Who has the doctor worked with in the past? How might they be involved?
- Institutional records
 - Is there a record of the doctor being granted permission for the work they're doing?
 - Do we have other business agreements in place and how do they relate?

Reporting

- Once investigations are concluded, how do you share the information?
- Who is the audience?
- What is the frequency?
- Where at your institution does the management plan "live"?

Management Plans

- Minimal Risk- once disclosed, activity can continue without significant management or concern
- 2. Perceived or Potential Conflict once disclosed, activity can continue, but with written guardrails and agreements
- 3. Conflict of Interest once disclosed, activity may or may not continue with a management plans in place

Minimal Risk

- Faculty members cousin's son works part-time in the ER as dietician
- Royalties from work prior to joining institution
- TIAA/CREF managed retirement plan investments
- Service on church board
- Stock in Disney
- Money earned as part of a wind ensemble that plays on the weekends

Perceived or Potential Conflict

Activity	Management Plan
Faculty member receives royalties from published work, and that work is required reading.	Disclose situation to students, offer alternative reading, or allow required reading if authorized by Chair and Dean.
An employee invents a new type of stent, and the hospital would like to use it.	Disclose invention and ownership. Remove inventor from purchasing decisions. Develop IP plan/licensing.
Chief's husband owns bakery, and hospital wishes to contract with bakery.	Disclose family relationship, remove chief from contract involvement.
Faculty member does non-clinical research for company, and wishes to consult for company.	Disclose to all research personnel, including to whom they should report concerns.

Conflict of Interest

Activity	Management Plan?
Incoming department chair owns controlling interest in pharma drug (brand name), wishes to do clinical trial using drug	Advise chair to swap interest, divest entirely, or forego clinical trial
Surgeon, who is also department chair, wishes to hire spouse as surgeon	Nepotism. Disallow, or follow institutional process for exceptions, or have chair step down
Provider consults for pharma and accepts \$170,000/year in "honoraria" (almost exceeds salary)	Monitor prescribing practices, or treat honoraria as income, or disallow as income
Addiction researcher/provider has opened a community clinic	Disallow, or refer to non-compete, or inform research personnel, or? Corrective Action?

Management Plan Monitoring

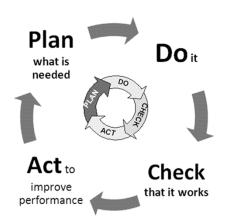
- Depending on the size and scope of your organization, monitoring your management plans could become unruly.
- Where do the plans "live"?
- Central, division, department, college, enterprise?
- How often are they reviewed?
- Who is responsible for the review?
- What is the process in the event of non-compliance?

Three Lines of Defense

FIRST LINE OF DEFENSE	SECOND LINE OF DEFENSE	THIRD LINE OF DEFENSE
Risk Owners/Managers	Risk Control and Compliance	Risk Assurance
• operating management	 limited independence reports primarily to management 	 internal audit greater independence reports to governing body

Deming's Model of Continuous Improvement (PDCA)





Three Lines of Defense

Risk Area	Unit Controls	Compliance Controls	Internal/External Audits
As Identified During Risk Assessment	What do the units do to help mitigate this risk?	What do you monitor to help mitigate this risk?	What type of <u>audits</u> exist to help mitigate this risk?
Management Plans	 Schedule regular reviews Maintain management plans Establish timeline 	 Monitor unit activity (weekly? Monthly? By quarter?) Review compliance Audit Training 	 Open Payments Comparison Dollars for Docs External Audit of internal unit controls and compliance controls (annually?)

Audit Approaches

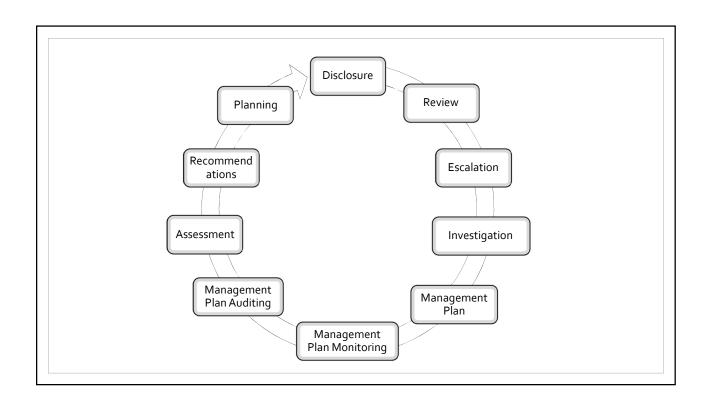
- Baseline Audit establish a set of benchmarks for future comparison
- Concurrent Audit could identify problems as they arise
 - Review travel documents/absence records
 - Google employee name plus "presentations" or "speaker"
 - Random unannounced interviews using a pre-planned check-list
 - Could lead to a
- Retroactive Audit review of past activity as suggestion of future behavior
 - Prior submissions on Open Payments or Dollars for Docs
 - Past management plan violations
 - Random/snowball/simple sample audits

Audit Types

- Routine Audit
- Random Audit
- Process Audit
- Procedural Audit
- Data Audit
- Diagnostic Audit (Root Cause Analysis)

COI Management Plan Steps

- Disclosure
- Review
- Escalation
- Investigation
- Management Plan
- Management Plan Monitoring
- Management Plan Auditing
- Assessment
- Recommendations
- Planning



Questions?

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