Practical Guidance and Strategies for Skilled Nursing Facility Compliance & Ethics Programs



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RoP Update

Overview

CEP Effectiveness

Strategies & Scenarios

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Requirements of Participation Update

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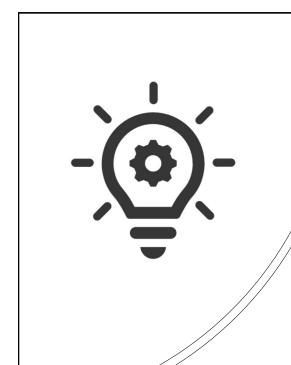
Surveyor
Review

Can reports be made anonymously?

Do staff know how to make a report?

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Surveyor Review Education? Are there policies? Who is the Chief Compliance Officer? Education?



CEP Effectiveness

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Is the CEP well designed?



Is the CEP being applied earnestly/in good faith?



Does the CEP work in practice?

Risk Assessment

Risk Management Process

What methodology and information do you use to identify, analyze, and address particular risks and inform your compliance program?

Risk-Tailored Resource Allocation

Do you appropriately allocate scrutiny based upon the level of risk involved (*i.e.*, high-risk areas receive greater scrutiny than low-risk areas)?

Updates and Revisions

Do you update your risk assessment in response to lessons learned and problems discovered with the compliance program?

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Office of Inspector General • Compliance Guidance for SNFs • Work Plan • Corporate Integrity Agreements • Special Fraud Alerts, Bulletins and Other Guidance Department of Justice • News Releases Internal • Complaints and Reports • Audit Results Trade Publications

Quality of Resident Cost Billing Rights Reporting Care **Employee Kickbacks** Self-Referrals Staffing Screening Physician Therapy **HIPAA Privacy** Hospices Services Relationships & Security

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Government Investigations

Re: Go Team!

Lol, I suppose I'll see you there!

But you got the RUX!

From: Sent:

To: Subject: Re: Go Team!

That's awesome!!!!

I still feel a little guilty... when I was there last week, I had to move someone's date up to get an ultra and catch the IV. So I made them double minutes for the lady that day - about 3 hours of therapy for the day. I found out yesterday that she just got put on hospice... am I going to hell in gasoline pants?

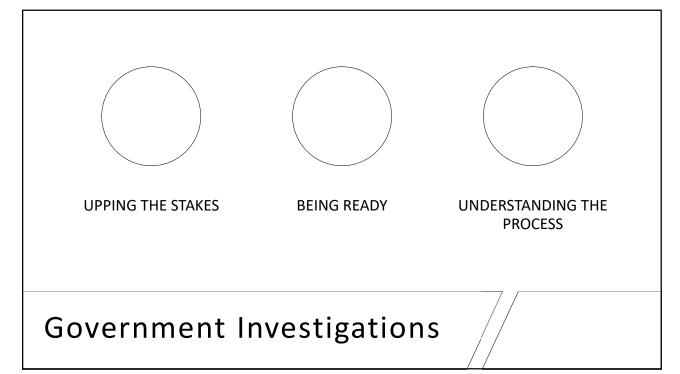
At least we got the RUX!

From: Sent: To:

Subject: Go Team!

We met all of our targets for Januaryl This is great news and a major improvement over where we were last month. Keep up the good work!

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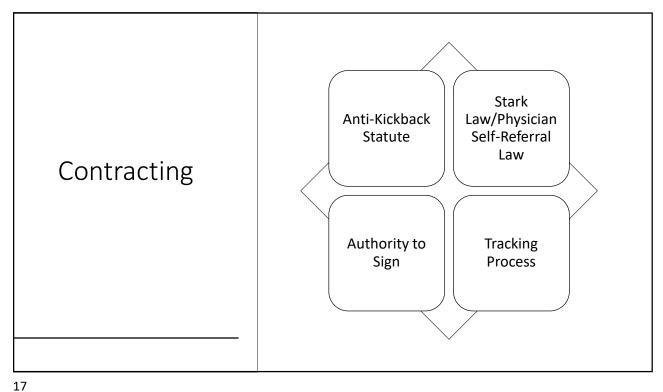


HIPAA Privacy
& Security

Risk Assessment

Business Associates

Audit Programs	UPIC	Unified Program Integrity Contractor
	RAC	Recovery Audit Contractor
	MAC	Medicare Administrative Contractor
	CERT	Certified Error Rate Testing



Quality of Care	Staffing	Comprehensive Care Planning
	Medication Management	Resident Safety

