

Operationalizing Compliance Through Data Analytics

EXPERT PANELIST DISCUSSION

1

# Today's panelists

#### **Vincent Walden**

Managing Director Alvarez & Marsal, LLP

## Jim Passey

CCO & VP of Internal Audit HonorHealth

#### Lee Tiedrich

Partner Covington & Burling LLP

## **Geoffrey W. Hymans**

Senior Counsel OIG-DHHS

# Today's agenda

- **►**Introductions
- ► Compliance monitoring initiatives
- ▶ Operationalizing compliance case examples and ROI
- ► How to get started with integrating analytics
- ► Legal and regulatory considerations
- ►Q&A

3

## AI and IoT: Navigating the New Legal Horizon to Capitalize on Opportunities

Lee J. Tiedrich November 5, 2019

#### COVINGTON

BEIJING BRUSSELS DUBAI FRANKFURT JOHANNESBURG LONDON LOS ANGELES
NEW YORK PALO ALTO SAN FRANCISCO SEOUL SHANGHAI WASHINGTON

6) 2019 Covington & Burling LLP, and/or Microsoft Corporation. All rights reserved.
This presentation is for general informational purposes only, and it is not intended to be and should not be taken to be legal arbice. It is provided without any representations or warranties of any nature or kin

#### The World Economic Forum: We are on the Cusp of the Fourth Industrial Revolution

Elon Musk: artificial intelligence is our biggest existential threat

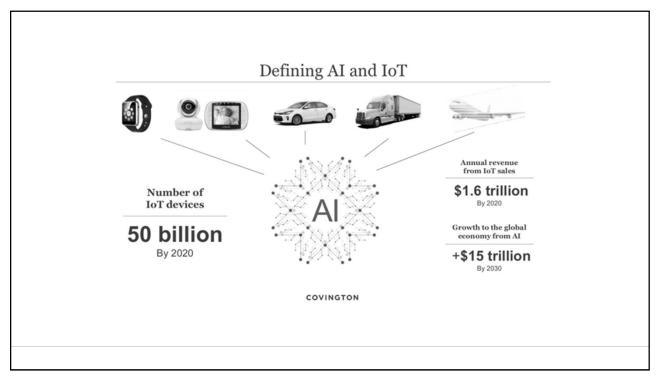
Facebook CEO Mark Zuckerberg: Elon Musk's doomsday AI predictions are 'pretty irresponsible'

Stephen Hawking said: "Computers can, in theory, emulate human intelligence, and exceed it.... Success in creating effective AI, could be the biggest event in the history of our civilization. Or the worst. We just don't know. So we cannot know if we will be infinitely helped by AI, or ignored by it and side-lined, or conceivably destroyed by it."

Source: https://www.weforum.org/focus/fourth-industrial-revolution

COVINGTON

5



## AI and IoT Cut Across Industries - Examples

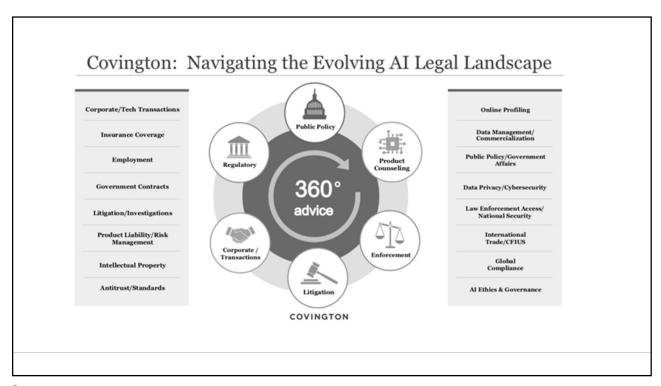


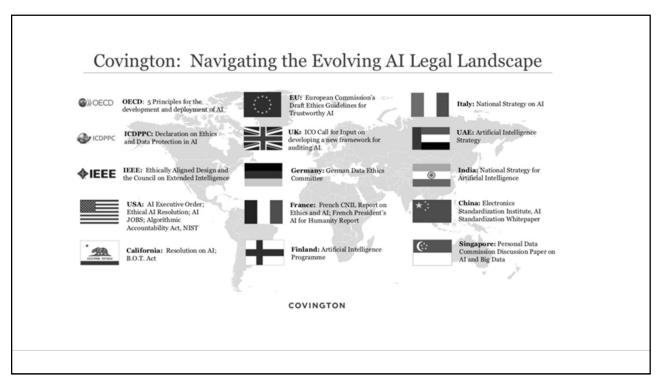
7





COVINGTON







## **Urine Drug Testing Cases**

<u>Conduct</u>: Office of Audit Services (OAS) identified providers who added Modifier-59 to claims for drug screening when only a single unit may be billed per patient encounter (CPT Codes G0431/G0434)

Results: 11 CMPL settlements and 1 FCA settlement totaling more than \$14 million:

- Gainesville Pain Management
  - \$1.58 million settlement and CIA
- Medicus \$5 million settlement and CIA
- Calloway (with USAO of W.Va)
  - \$4.67 million settlement and CIA
- Mohammad Siddique, M.D.:
  - \$1,710,400 CMP, \$1,057,251.67 assessment
  - 10-year exclusion





LIMITED OFFICIAL USE ONLY DHHS/OIG

11



## **INR Monitoring Upcoding**

<u>Conduct</u>: OAS identified that a physician was filing multiple claims for the same beneficiaries for HCPCS code G0248 (demonstrating the use of home INR monitoring) when the physician should have billed G0250 (physician INR test review interpretation management).

Result: CMPL settlement with Chika E. Okereke, M.D. and Cardiovascular Partners, P.A. for \$139,383.72



LIMITED OFFICIAL USE ONLY DHHS/OIG



## **Nerve Conduction Cases**

Conduct: OAS identified entities that submitted claims for medically unnecessary Nerve Conduction Studies (NCS). The applicable Medicare Local Coverage Determinations require that providers perform an Electromyography (EMG) during the same testing session as an NCS for diagnostic purposes. If NCS is performed alone, it is a screening exam and not covered by Medicare.

Result: CMPL Settlement with Frontera Strategies, LLP for \$510,938.74



LIMITED OFFICIAL USE ONLY DHHS/OIG

13



# OMP/CDAC Referral Operation Wheel and Deal

<u>Conduct</u>: OIG Consolidated Data Analysis Center (CDAC) conducted data analytics to identify ambulance companies that billed **emergency** ambulance transportations to inappropriate destinations, including skilled nursing facilities, residences, and dialysis facilities.

#### Results:

 Twenty CMPL settlements with ambulance companies totaling more than \$3.6 million





LIMITED OFFICIAL USE ONLY DHHS/OIG



## **DATA & COMPLIANCE**

- Data analysis should be part of <u>every</u> healthcare entity's compliance program;
- Small practices
  - year-over-year comparison
  - Examine Evaluation & Management (E&M) Codes
  - Compare EOBs with claims submitted (double check billing software)
- Larger entities
  - PEPPER Reports
  - Outlier identification
  - Rotating in-depth analysis by field or revenue center



LIMITED OFFICIAL USE ONLY DHHS/OIG

15

## Deployment example An integrated, platform – from a work flow and monitoring perspective Pattern Matching FINANCIAL ACCOUNTING DATA Text mining & Library of Statistical & Predictive 900 30 Big data processing platform PREAPPROVAL & WORKFLOWS VISUALIZATION & RISK RANKING Repeat the process: Continuous Auditing Triage, Stop Payment, **Audit, Shared Services, Compliance** Investigative mindset

# Audience Q&A

#### **Vincent Walden**

Managing Director Alvarez & Marsal, LLP

## Jim Passey

CCO & VP of Internal Audit HonorHealth

## **Lee Tiedrich**

Partner Covington & Burling LLP

## **Geoffrey W. Hymans**

Senior Counsel OIG-DHHS