

# 2021 HCCA MANAGED CARE CONFERENCE HOT TOPICS PANEL

## Panelists

### **Pamela Cleveland**

Health Alliance Plan – Chief Compliance Officer

### **Dave Nessler-Cass**

Moda Health – Chief Compliance Officer

### **Michelle Turano**

Anthem –VP, Medicare Compliance Officer

## Facilitator

### **Carolyn Barton**

Kaiser Permanente Washington -VP, Regional Compliance Officer

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## Health Alliance Plan (Regional Michigan based Plan)



### **Pamela A. Cleveland, LISW, JD, CHC** **Chief Compliance Officer**

**HAP is a full-service health insurance company with distinct product portfolios**

#### Employer Group Plans

HMO, PPO, EPO, Choice Network and Consumer Driven Health plans.

#### Health Engagement program

Offer employees incentives to adopt a healthier lifestyle.

- Individual plans – HAP Personal Alliance® HMO, PPO and a Health Savings Account (HSA) are for individuals and families not covered through employer health insurance.

#### Medicare Solutions

HAP Medicare Solutions offer HMO, PPO, HMO-POS, and DSNP health plans, prescription drug plans and Medicare Supplement plans for individuals and employer-sponsored employees and retirees. **(H2354 & H2322)**

#### Medicare and Medicaid

HAP Empowered Health Plan is an HMO based in southeast Michigan. **(H9712)**

#### Self-funded

ASO and ASR health benefits offer competitive options for employers and health and welfare funds seeking to self-fund their health benefit costs.

#### Network Leasing

HAP Preferred, Inc. is a PPO network that is administered by Third Party Administrators and Welfare Funds.

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## Dave Nessler-Cass Chief Compliance Officer

- We started out in 1954 as an early pioneer helping employers improve access to dental care for their employees.
- Moda Health currently offers medical, vision and prescription drug coverage in Alaska, Oregon and Washington.
- Headquartered in Oregon, the company serves Medicare, Medicaid and commercial group and individual populations, including participation in ACA exchanges.
- Delta Dental of OR and AK provides comprehensive dental coverage to Medicaid and commercial populations as one of the 39 independent Delta Dental companies.



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## Michelle Turano Vice President, Medicare Compliance Officer

- Formed in 2004 when WellPoint and Anthem, Inc. merged; preceding companies began in 1992
- Headquartered in Indianapolis, IN, Anthem, Inc. is an independent licensee of the Blue Cross and Blue Shield Association serving members in fourteen states; providing Medicare in 23 states and Medicaid in 23 states.
- Through its affiliated companies, Anthem serves more than 106 million people, including more than 42 million health plan members.
- Over 78, 000 associates around the country and internationally.

**Anthem.**

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## 2021 COMPLIANCE HOT TOPICS

- Audit readiness for accelerated pace of changing regulatory guidance
- Impact of effective communication with regulators
- Compliance program evolution for 2021 and beyond