







HCCA 2018 Boston Regional Compliance Conference:

Leveraging Data to Enhance Billing Compliance Monitoring and Auditing Activities

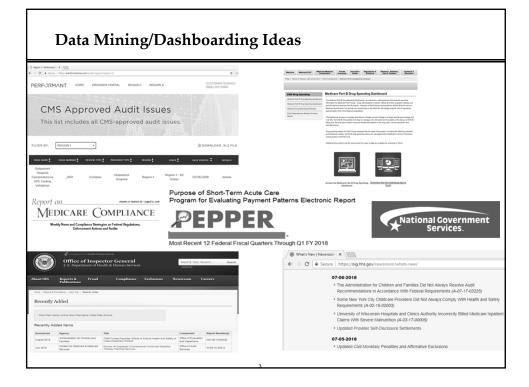
James Bryant, VP, Chief Compliance Officer Brigham and Women's Health Care

Stephen Gillis, Director, Compliance Coding, Billing & Audit Partners HealthCare System, Inc.

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Agenda

- · Making the case and coming up with ideas for data mining
- Sample Risk Areas to Monitor
 - Medicare short stays (Observation and Inpatient) Every Medicare Contractor
 - Medicare Post-Acute Transfers (Condition codes 42/43 on inpatient claims)-New OIG Work Plan Item
 - Outpatient Intensity Modulated Radiation Therapy (IMRT) OIG Work Plan
 - Right Heart Catheter and Biopsy OIG Work Plan
 - Condition codes 42/43 on inpatient claims— New OIG Work Plan Item
 - Outlier Payments OIG Hospital Compliance Reviews
 - Claims with Payments Exceeding Charges OIG Hospital Compliance
 - Drug unit billing new challenges (JW, JG) OIG Work Plan
 - Emergency Department E&Ms New PEPPER Metric



Reasons to do Data Monitoring

- Public dissemination of data by government (physician payment data, Sunshine Act, etc.) increases the importance of keeping on top of the data
- Can facilitate benchmarking and defining focused risk area reviews.
- Limited Compliance resources make more efficient monitoring important process allows the review of only specific cases identified in data mining
- Can help identify problematic claims before the RAC does including ones not on the radar screen as a risk
 - Makes you try to think like a MAC, RAC or OIG...if they move away from random reviews shouldn't you?
 - Sometimes you find revenue opportunities
- · Provides a Dashboard to assist in the grading of effectiveness
- Can facilitate more immediate feedback to operational areas during reviews

The Billing Data Mining Process

- · Compile and analyze claims or billing data
- Assess practice patterns and compare patterns historically or to appropriate peer group
- Identify outliers and aberrant billing practices potential over- or under-utilization
- Review sample of claims to understand practice patterns Identify need for further analysis
 - Identified data mining risk areas do not equate to errors
- Drill down on individual provider(s)
- · Conduct traditional audits on identified problems if needed

Other Considerations with Data Mining

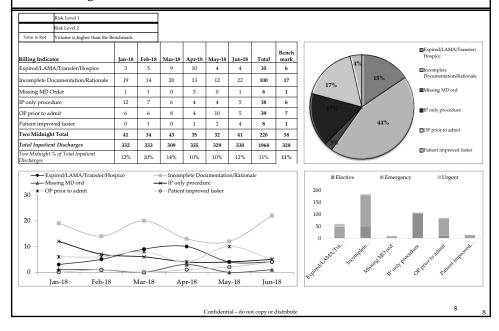
- Identify reliable data sources, trust but verify analytical data capabilities people or computers
- Duty to complete an investigation within a reasonable period of time (6 months) and repay identified overpayments within 60 days

Data Mining/Dashboarding Ideas

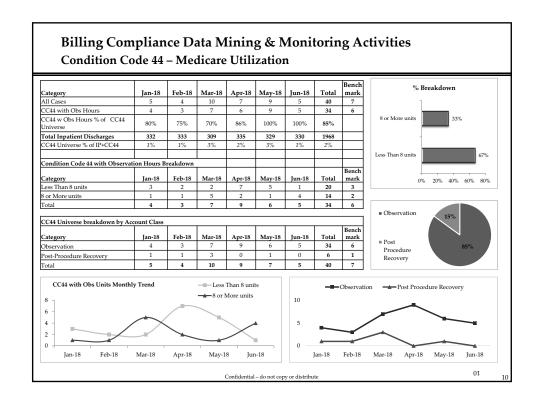
Data Monitoring – Key Performance/Key Risk Indicators:

- Medicare Short Stays (inpatient and observation)
 - Volume of 1 day stays
 - A (inpatient) to B (outpatient) rebills
 - Observation units billed & Length of Stay (LOS) = 2 or more
 - Condition code 44 utilization

Billing Compliance Data Mining & Monitoring Activities Two Midnight Dashboard – Medicare Utilization



Billing Compliance Data Mining & Monitoring Activities Observation Hours Dashboard - Medicare Utilization Observation Units (Hours) Unit Description Less Than 8 Units 8 - 24 Units Greater Than 24 Units % 27% 50% 23% Feb-18 Mar-18 Total 153 1968 23% 8 - 24 Units Total Inpatient Discharges 27% Obs % of IP+Obs Discharges Observation Length of Stay ■0-1 Day LOS Description ■2 Days 2 Days 27 18% 5 3 Days or More 5% Monthly trends ------ Less Than 8 Hrs % of Total Obs -O-LOS = 2 Days % of Total Obs Feb-18 Jan-18 Mar-18 Apr-18 May-18 Jun-18 Confidential - do not copy or distribute



PHS Billing Compliance Investigation - Medicare Post Acute Transfers - New OIG Work Plan Item

- Office of Inspector General (OIG) Work Plan updated in August and added Post Acute Transfers to home health care and the use of specific condition codes which impact inpatient DRG payments under certain conditions
- Preliminary assessment of data to determine whether utilization of these codes (42/43) exist within PHS
- Try to make the majority of work in spreadsheets assessing DRG (Transfer or Special Transfer), comparing geometric mean length of stay to actual length of stay and calculating DRG adjustment amount
- Assessment of related medical record documentation to determine potential overpayments
- Ensure that any inaccurate code assignment processes resulting in potential overpayments are discontinued immediately
- Further data analysis to identify and quantify potential overpayments
- Take necessary corrective actions (i.e., self disclosure, claims reprocessing, education)
- Routine ongoing monitoring of billing data to ensure that any claims with use of these codes going forward are evaluated

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PHS Billing Compliance Investigation – Intensive Modulation Radiation Therapy (IMRT)

- Office of Inspector General (OIG) Work Plan updated and added IMRT to the audit plan, identifying specific services that are considered to be bundled into the IMRT planning reimbursement.
- Conducted a preliminary assessment of data to determine whether utilization of these codes scenarios existed – at first glance, not a problem of multiple codes on one claim.
- After further review, it was determined that there was some risk associated with services being provided on a prior date of service.
- Assessment of related documentation, coding and processes to determine the likelihood of potential overpayments.
- Ensured that any incorrect charging processes resulting in potential overpayments were no longer occurring.
- Claims identified and reprocessed.
- OIG inquiry on a sample of claims, which had or were in the process of being adjusted.
- Ongoing monitoring of billing data to detect any claims with use of these codes going forward are evaluated.

PHS Billing Compliance Investigation - Right Heart Cath and Biopsy

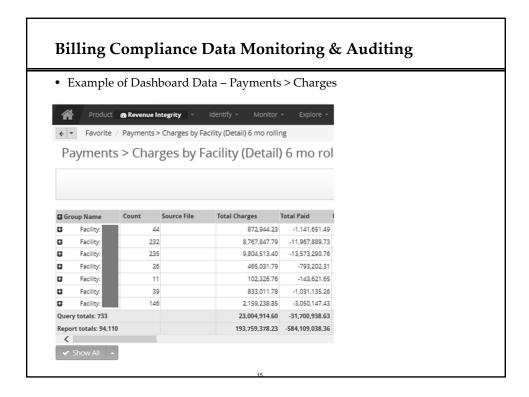
- Office of Inspector General (OIG) Work Plan updated and added Right Heart Cath and Biopsy to the audit plan.
- Preliminary assessment of data to determine whether utilization of these code scenarios existed.
- Assessment of related documentation, coding and processes to determine the likelihood of potential overpayments.
- Ensure that any inaccurate code assignment processes resulting in potential overpayments are discontinued immediately
- Further data analysis to identify and quantify potential overpayments
- Take necessary corrective actions (i.e., self disclosure, claims reprocessing, education)
- Routine ongoing monitoring of billing data to ensure that any claims with use of these codes going forward are evaluated

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Billing Compliance Data Monitoring & Auditing

Example of Outlier Payment Observation

- Identified a trend of outlier payments associated with leadless pacemakers. Early in 2017, CMS was only approving coverage of insertion of this device if the care was performed in conjunction with a patient enrolled in a clinical trial. If covered, Medicare payment would be approximately \$18,000.
- A number of claims were rejected by Medicare and were appealed with no success as these patients were not enrolled in a clinical trial.
- After failing to overturn on appeal, claims were submitted to be reimbursed for ancillary services (approx. \$200). The non-covered procedure code and related operating room charges were removed from the claim. However, the charges associated with the inserted device were left on the claim.
- As a result of the high charges (from the device) and low ancillary service payment, Medicare processed an outlier payment of approximately \$3,300.
- Medicare rules state that services and supplies related to non-covered services are therefore also considered non-covered. The outlier payments therefore needed to be returned.
- In late 2017, Medicare began to cover this service for beneficiaries not enrolled in a clinical trial and the problem went away.

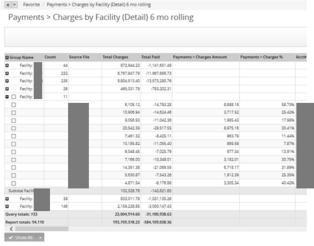


Billing Compliance Data Monitoring & Auditing

Example of Dashboard Data – Payments > Charges

 ** Product ** Accordant Integrity ** Scottly ** Months** ** Explore ** Favorities **

 *** Favorities ** Charges **



Billing Compliance Data Monitoring & Auditing

Example of Observation: Payment Greater than Charges

 Identified a population of claim where claim payment was greater than the charges submitted on the claim

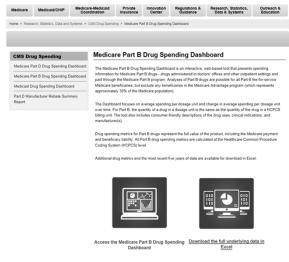
Total Charge	Payment Total	Pay as %age of Charge
\$129	\$163	126%

- After inquiry, it was identified that a procedure (CPT 29580) was being performed bilaterally and billed with modifier 50
- After further inquiry, it was identified that the charging routine was not working as intended (bilateral procedure for this procedure should have doubled the charge)
- If the charge had doubled, the payment, which was appropriate, would have been less than the charges submitted (\$258 vs. \$163)

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Billing Compliance Data Monitoring & Auditing

• Comparative Data: Drug Unit Billing



Billing Compliance Data Monitoring & Auditing - Comparative Data: Drug Unit Billing MEDICARE PART B DRUGS - Comparative Data: Drug Unit Billing MEDICARE PART B DRUGS - Comparative Data: Drug Unit Billing MEDICARE PART B DRUGS - Comparative Data: Drug Unit Billing MEDICARE PART B DRUGS - Comparative Data: Drug Unit Billing Medicare Dat

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● Medicare Pa	Comparative	Data: Dru	1g Unit	Billing	5							
								Calendar	Year 2016			
Medicare Billing Code	Drug Description 🔻	Brand Name	Generic Name -	Total Spending •	Upper Unit	Avg Units Per	Lower Unit	Total Beneficiarie	Avg Claims Per Beneficial y	Average Spending Per Dosage Unit	Average Spending Per Clain	Average Spendin Per Beneficia
J0129	Injection, abatacept, 10 mg	Orencia*	Abatacept*	\$586,532,893	100.00	75.21	50.00	22,879	8.35	\$40.80	\$3,068,59	
10475	Injection, baclofen, 10 mg	Gablofen (J0475)*	Baclofen*	\$27,363,217	8.00	4.82	2.00	10.094	3.10	\$181.26	\$873.19	\$2,71
J0480	Injection, bacilizinab, 20 mg	Simulect	Basiliximab	\$1,025,318	1.00	1.04	1.00	202	1.61	\$3,042.49	\$3,154.83	\$5,07
J0485	Injection, belatacept, 1 mg	Nulojix	Belatacept	\$30,619,170	1,130.00	522.11	225.00	1,986	7.86	\$3,042.45	\$1,962.01	
J0897	Injection, denosumab, 1 mg	Prolia*		\$1,086,664,413	120.00	80.27	60.00	419,196	2.07	\$15.57	\$1,250.05	
J1442	Injection, deriosamao, 1 mg		Filgrastim	\$88,924,603	1,130.00	498.01	225.00	29,878	6.05	\$0.99	\$492.17	\$2,9
J1459	Injection, immune globulin (privigen		Immun Glob G(Igg)		226.00	89.11	36.00	10.215	6.95	\$37.54	\$3,344,89	
J1561	Injection, immune globulin, (gamune		Immune Globul G/G		226.00	90.89	36.00	10,838	7.58	\$40.15	\$3,649.02	****
J1566	Injection, immune globulin, (gamune				115.00	81.81	12.00	2.825	6.93	\$33.51	\$2,741.27	
J1568	Injection, immune globulin, (octagan		Immun Globg(Igg)/	**********	226.00	77.28	36.00	10.676	6.91	\$40.29	\$3,113,36	,
J1569	Injection, immune globulin, (octagan		Immun Glob G(Igg)		136.00	82.53	27.00	12,029	7.20	\$39.61	\$3,268.94	
J1745	Injection infliximab, 10 mg	Remicade	Infliximab	\$1,338,726,191	100.00	49.09	14.00	58.397	5.82	\$80.18	\$3,200.34	
J2323	Injection, natalizumab, 1 mg	Tysabri	Natalizumab	\$305,983,013	300.00	301.19	300.00	7,117	8.35	\$17.10	\$5,150.80	
J2353 J2353	Injection, natarizariao, 1 mg		Octreotide Acetate		60.00	29.41	10.00	10,711	8.15	\$160.36	\$4,716.79	
J2357	Injection, occided depot form for	Xolair	Omalizumab	\$328,046,372	75.00	67.72	30.00	15,015	10.58	\$30.49	\$2,064.65	
J2505	Injection, onlanzamab, 5 mg	Neulasta		\$1,375,670,105	1.00	1.09	1.00	95,960	3.53		\$4,056.28	
J2778	Injection, ranibizumab, 0.1 mg	Lucentis		\$1.044.324.411	5.00	5.26	3.00	106.408	4.94	\$378.23	\$1,988.39	\$9,8
J9033		Treanda	Bendamustine HCL	*	195.00	189.41	100.00	10,631	5,30	\$24,74	\$4,685,86	
J9043	Injection, cabazitaxel, 1 mg	Jeytana	Cabazitaxel	\$87,577,595	61.00	59.13	54.00	2.431	4.12	\$147.71	\$8,735.05	
J9047	Injection, carfilzomib, 1 mg	Kyprolis	Carfilzomib	\$269,228,703	136.00	78.52	20.00	5,868	18.76	\$31.15	\$2,445,55	****
J9055	Injection, cetuximab, 10 mg	Erbitux	Cetuximab	\$224,425,822	122.00	65.77	35.00	7,892	8.03	\$53.87	\$3,543.02	
J9171	Injection, docetaxel, 1 mg	Docefrez*	Docetaxel*	\$37,075,970	200.00	120.15	50.00	29,863	4.04	\$2.56	\$307.41	
J9263	Injection, oxaliplatin, 0.5 mg	Eloxatin*	Oxaliplatin*	\$18,653,131	414.00	349.21	178.00	30,638	4.90	\$0.36	\$124.36	\$6
J9264	Injection, paclitaxel protein-bound p	Abraxane	Paclitaxel Protein-I	\$274,334,848	632.00	238.49	137.00	17,380	6.67	\$9.92	\$2,365.20	\$15,7
J9266	Injection, pegaspargase, per single de		Pegaspargase	\$3,020,698	2.00	1.51	1.00	81	2.38	\$10,344.85	\$15,651.28	\$37,2
J9305	Injection, pemetrexed, 10 mg	Alimta	Pemetrexed DIsod	\$511,822,425	122.00	93.82	69.00	20,312	4.39	\$61.19	\$5,741.01	\$25,1
J9310	Injection, rituximab, 100 mg	Rituxan	Rituximab	\$1,665,667,928	11.00	8.32	4.00	69,941	3.74	\$765.45	\$6,369.52	\$23,8
J9357	Injection, valrubicin, intravesical, 200	Valstar	Valrubicin	\$11,654,663	4.00	4.05	4.00	520	4.98	\$1,109.86	\$4,499.87	\$22,4
J9395	Injection, fulvestrant, 25 mg	Faslodex	Fulvestrant	\$224,355,887	20.00	19.97	10.00	17,098	7.09	\$92.71	\$1,851.06	
Q2043	Sipuleucel-t, minimum of 50 million	Provenge	Sipuleucel-T/Lactat		1.00	1.03	1.00	1,795	2.62		\$38,130.32	
Q2050	Injection, doxorubicin hydrochloride	Dovil*	Doxorubicin HCL Pe	\$78,408,528	13.00	6.66	3.00	7,871	3,54	\$422.47	\$2.813.97	\$9.9

Billing Compliance Data Monitoring & Auditing

Example of Observation: Waste Drug Unit Billing Data Monitoring

• Bortezomib is a single use vial drug whose vial size is 3.5 mg = 35 billable units. Normal administered range is between 15-35. So, we would expect to see billing that would equal waste (JW) and administered amounts totaling 35 units.

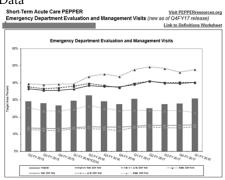
Account #	CPT Code	CPT Modifier	Revenue Code	Units	Line Payment
1	J9041	JW	0636	15	\$549
1	J9041		0636	20	\$732
2	J9041	JW	0636	15	\$544
2	J9041		0636	20	\$725
3	J9041	JW	0636	16	\$580
3	J9041		0636	19	\$689
4	J9041		0636	19	\$689
5	J9041	JW	0636	16	\$580
5	J9041		0636	19	\$689
6	J9041	JW	0636	15	\$544
6	J9041		0636	20	\$725
7	J9041		0636	19	\$689

 While confirming the accuracy of our charging during this time period, we identified 4 scenarios where we missed charging for waste (\$580 per case).

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Billing Compliance Data Monitoring & Auditing

• Comparative Data



Comparative Data f						
Q1 = Oct-Dec						
Q2 = Jan-Mar						
Q3 = Apr-Jun	National	Jurisdiction		National	Jurisdiction	
Q4 = Jul-Sep	80th	80th	State 80th	20th	20th	State 20th
Time Periods	Percentile	Percentile	Percentile	Percentile	Percentile	Percentile
Q2 FY 2015	36.5%	37.7%	39.4%	13.7%	12.6%	25.6%
Q3 FY 2015	35.6%	36.6%	38.9%	13.4%	12.3%	23.6%
Q4 FY 2015	35.6%	37.1%	39.2%	13.2%	11.9%	23.6%
Q1 FY 2016*ICD10	36.3%	37.9%	39.2%	13.8%	13.2%	24.7%
Q2 FY 2016	38.4%	39.6%	43.6%	14.4%	13.3%	26.6%
Q3 FY 2016	37.8%	38.4%	45.2%	14.1%	12.8%	25.1%
Q4 FY 2016	37.6%	37.2%	43.6%	14.2%	12.1%	23.8%
Q1 FY 2017	39.0%	39.6%	47.7%	14.5%	13.9%	24.1%
Q2 FY 2017	40.9%	41.0%	49.4%	15.3%	14.1%	23.9%
Q3 FY 2017	39.8%	40.1%	48.4%	15.0%	13.8%	23.6%
Q4 FY 2017	39.6%	40.3%	46.2%	15.2%	13.7%	23.8%
Q1 FY 2018	40.2%	40.2%	47.8%	15.4%	14.3%	22.6%

Billing Compliance Data Mining & Monitoring Activities Outpatient Audit Results Dashboard – Medicare Utilization

Facility	AVG	February 2018	February 2018 Var	March 2018	March 2018	April 2018	April 2018	May 2018	May 2018	June 2018	June 2018	July 2018	July 2018
A.	34	20	-14	42	8	20	-14	44	+10	33	-1	46	+12
3	23	14	-9	27	4	28	5	27	+4	27	4	14	-+9
3	36	36		28	-8	42	6	52	+16	39	3	20	-+16
)	138	101	-37	109	-29	105	-33	159	+21	179	41	174	+36
E	73	50	-23	57	-16	94	21	78	+5	93	20	68	-+5
	46	41	-5	37	-9	47	1	51	+5	41	-5	58	+12
Total: All	350	262	-88	300	-50	336	-14	411	+61	412	62	380	+30
OP Outlier C	laims 6 M	onth											
Facility	AVG	February 2018			rch 2018		ril 2018 \				ne 2018 1		
٩	6	4	-2	7	1	5	-1	10	+4	8	2	3	-+3
3	72	88	16	80	8	76	4	58	-+14	65	-7	66	-+6
C	4	1	-3	2	-2	7	3	7	+3	2	-2	3	-+1
D	12	13	1	14	2	22	10	10	-+2	11	-1	4	-+8
E	102	104	2	103	1	123	21	105	+3	92	-10	84	-+18
F	4	4	_	2	-2	2	-2	8	- +4	6	2	3	-+1
Total: All	200	214	14	208	8	235	35	198	-+2	184	-16	163	-+37
Rt Heart Cat	h & Biops	,											
Facilite	AVG	March 2018	arch 2018 b	April 2018	ril 2018 1	Max 2018	an 2018 Y	lupe 201	ne 2018 1	Jula 2019	al= 2018 V	nanst 20	ust 201
۹	1	1	III EUIU	April 2010	111 2010	1	3, 12010	pane 201	ale Eulo	1		1	03020
B				1				- 1					
Total: All	1	1		i		1		i		1		- 1	
Condition Co	de 42/43												
Facilite	AVG	March 2018	2010 V	A : 1 2010	-:1 2010 1	Mar 2010	2010 3	lun = 201	2010 1	Iul- 2010	N- 2010 N		
r acility	ATG	Maich 2018	arch 2018 (April 2018	2018	10101 2016	34 2018	pune 201	are 2016	3010 2018	2018	agust 20	ust 20
3													
D.				1									
Total: All				- 1									
i Otal. All				,									

Billing Compliance Data Mining & Monitoring Activities Outpatient Audit Results Dashboard – Medicare Utilization

			Jan-March	April-June	July-Sept	Oct-Dec	Jan-March	April-June
#	Target Are	eas	CY17Q1	CY17Q2	CY17Q3	CY17Q4	CY18Q1	CY18Q2
1	OP Outlier	Payment	1	3	4	2	1	2
2	OP Payment>Charges		5	8	4	7	6	4
3	Cardiac Ca	th Biopsy w Mod 59	2	0	0	0	0	0
4	PTT/PTT S	Bervices	0	0	0	0	0	0
5	Partial Hospitalization (CC41)		3	2	3	2	0	1
6	Desensitiza 95180)	tion Charges (CPT	2	2	0	0	0	0
7	Arthroscop Debridemen	ic Limited Shoulder nt	2	0	0	1	0	1
	Total							
_		Data did not me	et risk crit	eria				
		Reviewed, no ris	ks were ide	entified				
	Key	Reviewed, risks v	were identi					
		Follow-up has be	en initiate	d				
		Review in Progre	ess					

Questions / Discussion	
	Questions / Discussion